



ThinkStation User Guide



ThinkThink**ThinkStation**Think

Machine Types: 4262, 4263, 4264, 4265, 4266, 4269, 4271, and 4272



ThinkStation User Guide

Note

Before using this information and the product it supports, be sure to read and understand the *ThinkStation Safety and Warranty Guide* and Appendix B, "Notices," on page 77.

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Important safety information

CAUTION:

Before using this manual, be sure to read and understand all the related safety information for this product. Refer to the *ThinkStation Safety and Warranty Guide* that you received with this product for the latest safety information. Reading and understanding this safety information reduces the risk of personal injury and or damage to your product.

If you no longer have a copy of the *ThinkStation Safety and Warranty Guide*, you can obtain a Portable Document Format (PDF) version from the Lenovo® Support Web site at:

<http://www.lenovo.com/support>

Chapter 1. Product overview

This chapter provides information about the computer features, specifications, preinstalled software programs, and connector and part locations.

This chapter contains the following topics:

- “Features”: This section provides information about the computer features.
- “Specifications” on page 4: This section lists the physical specifications for your computer.
- “Software overview” on page 4: This section provides information about the software programs provided with your computer.
- “Locating computer controls, connectors, and parts” on page 6: This section provides information to help you locate your computer controls, connectors, and parts.

Features

This section provides information about the computer features.

System information

The following information covers a variety of models. For information about your specific model, use the Setup Utility program. See Chapter 4, “Using the Setup Utility program,” on page 53.

Microprocessor

Your computer comes with one of the following microprocessors (internal cache size varies by model type):

- Intel® Xeon® Dual Core microprocessor
- Intel Xeon Quad Core microprocessor
- Intel Xeon Six Core microprocessor

Memory module(s)

- Supports up to six or 12 double data rate 3 dual inline memory modules (DDR3 DIMMs)
- Each microprocessor supports up to three or six memory modules

Note: The Intel Xeon microprocessor families compatible with this ThinkStation™ computer feature an integrated memory controller, which provides the microprocessor with direct access to the system memory. Because of this design, the system memory speed will be determined by a number of factors, including the microprocessor model and the type, speed, size (capacity), and number of DIMMs installed. Refer to Appendix A, “System memory speed,” on page 75 for the information on the supported system memory speed for your computer model.

Internal drives

- One Serial Advanced Technology Attachment (SATA) optical drive
- Three SATA hard disk drives or Serial Attached SCSI (SAS) hard disk drives

Video subsystem

- Two Peripheral Component Interconnect (PCI) Express x16 card slots on the system board for discrete graphics cards (varies by model type)

Audio subsystem

- Integrated high-definition (HD) audio
- Microphone connector and headphone connector on the front panel
- Eight audio connectors on the rear panel
 - Audio line-in connector
 - Audio line-out front speaker connector
 - Audio line-out rear speaker connector
 - Audio line-out side speaker connector
 - Audio line-out subwoofer/center speaker connector
 - Microphone connector
 - Optical Sony Philips Digital Interconnect Format (SPDIF) in connector
 - Optical SPDIF out connector
- Internal speakers

Connectivity

- One or two 10/100/1000 Mbps Ethernet controller(s)

System management features

- Ability to store the power-on self-test (POST) hardware test results
- Advanced Configuration and Power Interface (ACPI) support
- Alert Standard Format (ASF) 2.0
- Automatic power-on startup
- Preboot Execution Environment (PXE)
- System Management (SM) Basic Input/Output System (BIOS) and SM software
- Wake on LAN
- Wake on Ring (in the Setup Utility program, this feature is called Serial Port Ring Detect for an external modem)
- Windows Management Instrumentation (WMI)

Input/Output (I/O) features

- 9-pin serial port (available on some models)
- 10 USB (Universal Serial Bus) connectors
- Eight audio connectors on the rear panel
- One external Serial Advanced Technology Attachment (eSATA) connector
- One or two Ethernet connector(s)
- Two audio connectors on the front panel (microphone connector and headphone connector)
- Two IEEE 1394 connectors (available on some models)

For more information about I/O features, see “Locating connectors on the rear of your computer” on page 7.

Expansion

- One optical drive bay
- One PCI Express x1 card slot
- One PCI Express x4 card slot (x16 mechanical)
- Three hard disk drives
- Two PCI card slots
- Two PCI Express x16 card slots

Power supply

- 800-watt auto-sensing power supply

Security features

- Cover presence switch (also called intrusion switch) (available in some models)
- Enabling or disabling SATA devices
- Enabling or disabling the serial port
- Enabling or disabling USB connectors individually
- User password and administrator password to deter unauthorized use of your computer
- Startup sequence control
- Startup without keyboard or mouse
- Support for a keylock
- Support for the addition of a padlock
- Support for the addition of an integrated cable lock (Kensington lock)
- Trusted Platform Module (TPM)

Preinstalled software programs

Your computer is preinstalled with some software programs to help you work more easily and securely. For more information, see “Software overview” on page 4.

Preinstalled operating system

Your computer is preinstalled with one of the following operating systems:

- Microsoft® Windows® 7
- Microsoft Windows XP Professional
(preinstalled through downgrade rights in Windows 7 Professional)

Operating system(s), certified or tested for compatibility¹ (varies by model type)

- Linux®

1. The operating system(s) listed here are being certified or tested for compatibility at the time this publication goes to press. Additional operating systems might be identified by Lenovo as compatible with your computer following the publication of this manual. This list is subject to change. To determine if an operating system has been certified or tested for compatibility, check the Web site of the operating system vendor.

Specifications

This section lists the physical specifications for your computer.

Dimensions

Width: 130 mm (5.12 inches)
Height: 427 mm (16.81 inches)
Depth: 444 mm (17.48 inches)

Weight

Maximum configuration: 18.5 kg (40.8 lbs)

Environment

Air temperature:
Operating: 10° to 35°C (50° to 95°F)
Non-operating: -10° to 60°C (14° to 140°F) (with package)
Humidity:
Operating: 10% to 80% (10% per hour, non-condensing)
Non-operating: 10% to 90% (10% per hour, non-condensing)
Maximum altitude: 7 000 ft (2 133.6 m)

Electrical input

Input voltage:
Low range:
Minimum: 100 V ac
Maximum: 127 V ac
Input frequency range: 50 to 60 Hz
High range:
Minimum: 200 V ac
Maximum: 240 V ac
Input frequency range: 50 to 60 Hz

Software overview

The computer comes with a preinstalled operating system and several preinstalled applications.

Software provided with your Windows operating system

This section provides information about the software provided with your Windows operating system.

Software provided by Lenovo

The following software programs are provided by Lenovo to help you improve productivity and reduce the cost associated with maintaining your computer. Software programs provided with your computer might vary depending on your model type and preinstalled operating system.

Lenovo ThinkVantage Tools: The Lenovo ThinkVantage® Tools program guides you to a host of information sources and provides easy access to various tools to help you work more easily and securely. For more information, see “Lenovo ThinkVantage Tools” on page 71.

Note: The Lenovo ThinkVantage Tools program is only available on computers with the Windows 7 operating system from Lenovo.

Lenovo Welcome: The Lenovo Welcome program introduces some innovative built-in features of Lenovo to you and guides you through some important setup tasks to help you make the most of your computer.

Note: The Lenovo Welcome program is only available on computers preinstalled with the Windows 7 operating system from Lenovo.

Product Recovery: The Product Recovery program enables you to restore the contents of the hard disk drive to the factory default settings.

ThinkVantage Rescue and Recovery: The ThinkVantage Rescue and Recovery[®] (RnR) program is a one button recovery and restore solution that includes a set of self-recovery tools to help you diagnose computer problems, get help, and recover from system crashes, even if you cannot start the Windows operating system.

Note: The following software programs are supported on your ThinkStation computer. You can find detailed information and download the software programs from the Lenovo Support Web site at:
<http://www.lenovo.com/support>

- ThinkVantage Productivity Center
- ThinkVantage Client Security Solution (CSS)
- ThinkVantage System Update (TVSU)

Lenovo ThinkVantage Toolbox

The Lenovo ThinkVantage Toolbox program helps you maintain your computer, improve computing security, diagnose computer problems, get familiar with the innovative technologies provided by Lenovo, and get more information about your computer. For more information, see “Lenovo ThinkVantage Toolbox” on page 68.

PC-Doctor for Rescue and Recovery

The PC-Doctor for Rescue and Recovery diagnostic program is preinstalled on your ThinkStation computer as part of the Rescue and Recovery workspace to help you diagnose hardware problems. It can also report operating-system-controlled settings that interfere with the correct operation of your system. Use the PC-Doctor for Rescue and Recovery diagnostic program if you are unable to start the Windows operating system. For more information, see “PC-Doctor for Rescue and Recovery” on page 68.

Adobe Reader

The Adobe Reader program is a tool used to view, print, and search PDF documents.

See “Online Books folder” on page 71 for more information about accessing and viewing the publications.

Antivirus software

Your computer comes with antivirus software that you can use to detect and eliminate viruses. Lenovo provides a full version of antivirus software on your computer with a free 30-day subscription. After 30 days, you must renew the license to continue receiving the antivirus software updates.

For more information about how to use your antivirus software, refer to the help system of your antivirus software.

Locating computer controls, connectors, and parts

This section provides information to help you locate your computer controls, connectors, and parts.

Locating controls and connectors on the front of your computer

Figure 1 shows the locations of the controls and connectors on the front of your computer.

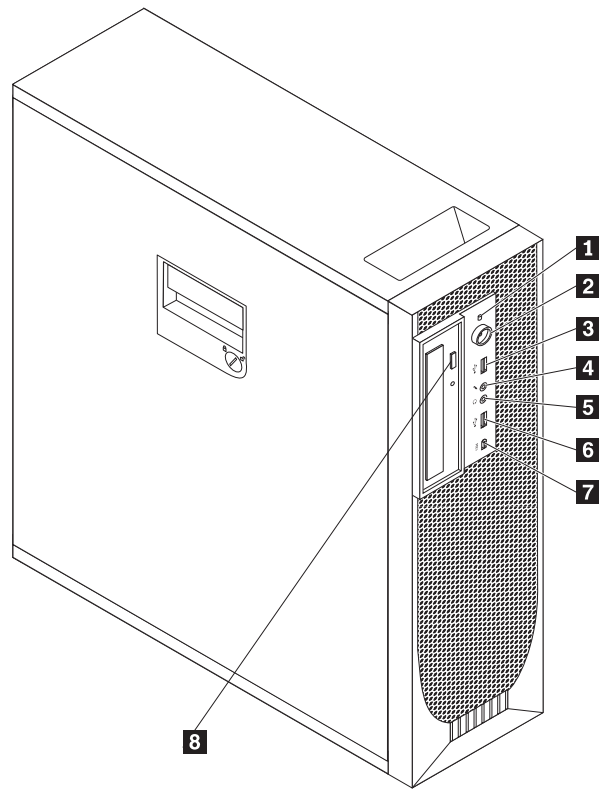


Figure 1. Front control and connector locations

- | | |
|---|--|
| 1 Hard disk drive activity indicator | 5 Headphone connector |
| 2 Power switch and power indicator | 6 USB connector |
| 3 USB connector | 7 IEEE 1394 connector
(available on some models) |
| 4 Microphone connector | 8 Optical drive eject button |

Locating connectors on the rear of your computer

Figure 2 shows the locations of the connectors on the rear of your computer. Some connectors on the rear of your computer are color-coded to help you determine where to connect the cables on your computer.

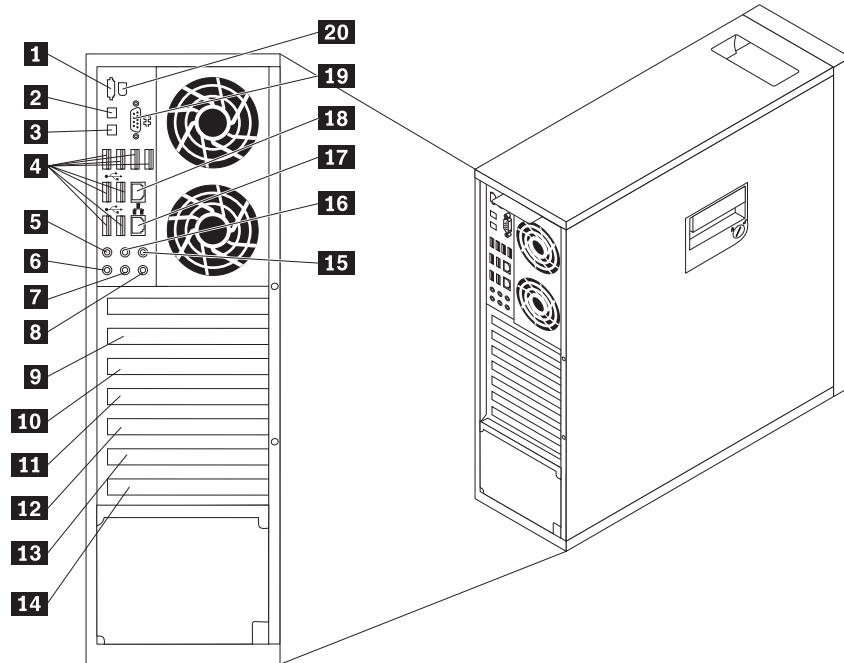


Figure 2. Rear connector locations

- | | |
|---|---|
| 1 eSATA connector | 11 PCI card slot cover |
| 2 Optical SPDIF in connector | 12 PCI Express x16 card slot cover |
| 3 Optical SPDIF out connector | 13 PCI Express x4 card slot cover |
| 4 USB connectors (8) | 14 PCI card slot cover |
| 5 Audio line-out side speaker connector | 15 Audio line-out subwoofer/center speaker connector |
| 6 Microphone connector | 16 Audio line-out rear speaker connector |
| 7 Audio line-out front speaker connector | 17 Ethernet connector (available on some models) |
| 8 Audio line-in connector | 18 Ethernet connector |
| 9 PCI Express x1 card slot cover | 19 Serial port (available on some models) |
| 10 PCI Express x16 card slot cover | 20 IEEE 1394 connector (available on some models) |

Connector	Description
Audio line-in connector	Used to receive audio signals from an external audio device, such as a stereo system. When you attach an external audio device, a cable is connected between the audio line-out connector of the device and the audio line-in connector of the computer.
Audio line-out connector (front speaker connector)	<p>Used to send audio signals from the computer to external devices, such as powered stereo speakers (speakers with built-in amplifiers), multimedia keyboards, or the audio line-in connector on a stereo system or other external recording devices.</p> <p>When used with 5.1 or 7.1 surround-sound speakers, this connector should be attached to the front left and right speakers.</p>
Audio line-out connector (rear speaker connector)	When used with 5.1 or 7.1 surround-sound speakers, this connector should be attached to the rear left and right speakers.
Audio line-out connector (side speaker connector)	When used with 7.1 surround-sound speakers, this connector should be attached to the side left and right speakers.
Audio line-out connector (subwoofer/center speaker connector)	When used with 5.1 or 7.1 surround-sound speakers, this connector should be attached to the center speaker or subwoofer.
eSATA connector	Use this connector to attach an external hard disk drive.
Ethernet connector	<p>Used to attach an Ethernet cable for a local area network (LAN).</p> <p>Notes:</p> <ol style="list-style-type: none"> 1. To operate the computer within FCC Class B limits, use a Category 5 Ethernet cable. 2. If your computer has two Ethernet connectors, it is recommended that you connect your primary Ethernet cable to the Ethernet connector marked as number "1" for optimal performance.
IEEE 1394 connector (available on some models)	Used to send and receive IEEE 1394 signals between the computer and a compliant device, such as a video camera or external storage drive. This connector is sometimes called FireWire because it transmits data rapidly.
Microphone connector	Used to attach a microphone to your computer when you want to record sound or if you use speech-recognition software.

Connector	Description
Optical SPDIF in connector	Used to receive 5.1 digital audio signals from an external device (such as a receiver or a multimedia device) through a TOSLINK (ToshibaLink) optical cable.
Optical SPDIF out connector	Used to send 5.1 digital audio signals from a computer to an external device (such as an amplifier or a receiver) through a TOSLINK optical cable.
Serial port (available on some models)	Used to attach an external modem, a serial printer, or other devices that use a 9-pin serial port.
USB connector	Used to attach a device that uses a USB connector, such as a USB keyboard, a USB mouse, a USB scanner, or a USB printer. If the USB connectors on your computer are not enough for you to connect all your USB devices, you can purchase a USB hub, which you can use to connect additional USB devices.

Locating components

Figure 3 shows the locations of the various components in your computer. To remove the computer cover and access the inside of the computer, see “Removing the computer cover” on page 13.

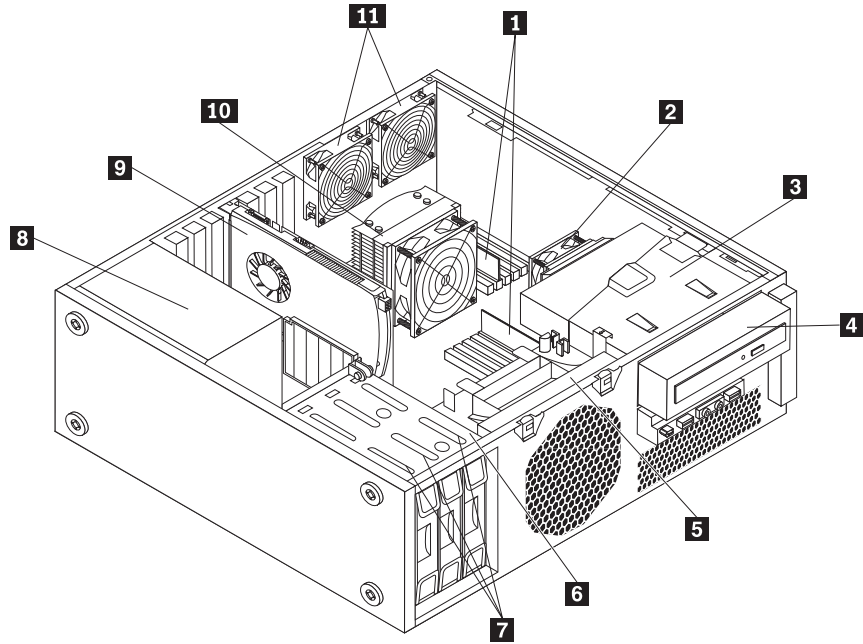


Figure 3. Component locations

- | | |
|---------------------------------------|--|
| 1 Memory modules | 7 Hard disk drives (3) |
| 2 Heat sink and fan assembly 2 | 8 Power supply assembly |
| 3 Optical drive bracket | 9 PCI card |
| 4 Optical drive | 10 Heat sink and fan assembly 1 |
| 5 Front fan assembly bracket | 11 Rear fan assemblies (2) |
| 6 Hard disk drive bay | |

Locating parts and connectors on the system board

Note: Your computer comes with one of the following system boards.

Figure 4 shows the locations of the parts and connectors on one type of system board.

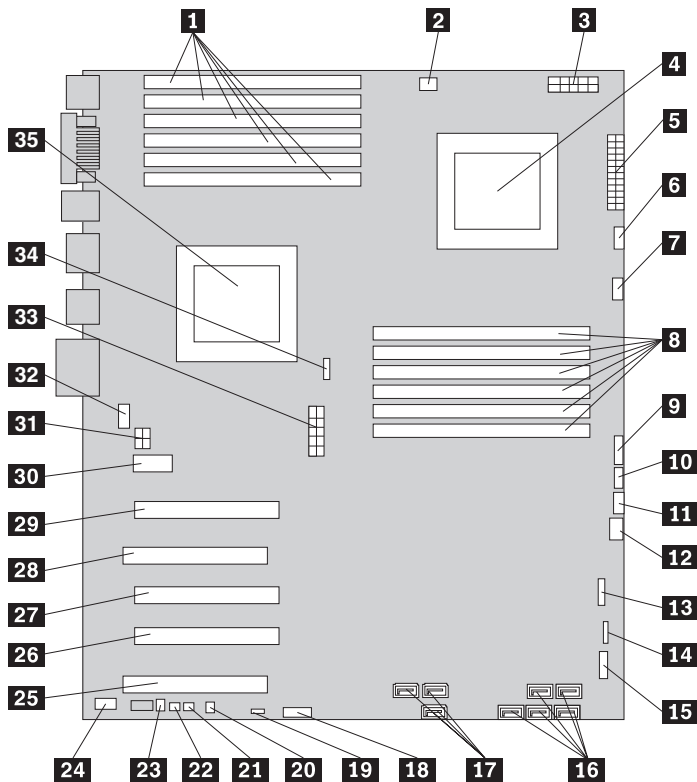


Figure 4. System board part and connector locations

- | | |
|--|---|
| 1 CPU 1 memory slots (6) | 19 Clear CMOS (Complementary Metal Oxide Semiconductor) /Recovery jumper |
| 2 CPU 1 memory fan connector | 20 Thermal sensor connector |
| 3 CPU 2 12 V power connector | 21 Cover presence switch connector |
| 4 Microprocessor 2 | 22 Personal System/2® (PS/2®) keyboard and mouse connector |
| 5 24-pin power connector | 23 Internal speaker connector |
| 6 CPU 2 fan connector | 24 Front audio connector |
| 7 CPU 2 memory fan connector | 25 PCI card slot |
| 8 CPU 2 memory slots (6) | 26 PCI Express x4 card slot (x16 mechanical) |
| 9 Power switch and LEDs connector | 27 PCI Express x16 card slot |
| 10 Auxiliary LED connector | 28 PCI card slot |
| 11 Right rear fan connector | 29 PCI Express x16 card slot |
| 12 Front fan connector | 30 PCI Express x1 card slot |
| 13 Card reader connector | 31 Auxiliary 12 V power connector |
| 14 Front USB connector | 32 Left rear fan connector |
| 15 Front IEEE 1394 connector | 33 CPU 1 12 V power connector |
| 16 Hard disk drive connectors (5) | 34 CPU 1 fan connector |
| 17 Optical drive connectors (3) | 35 Microprocessor 1 |
| 18 Battery | |

Figure 5 shows the locations of the parts and connectors on the other type of system board.

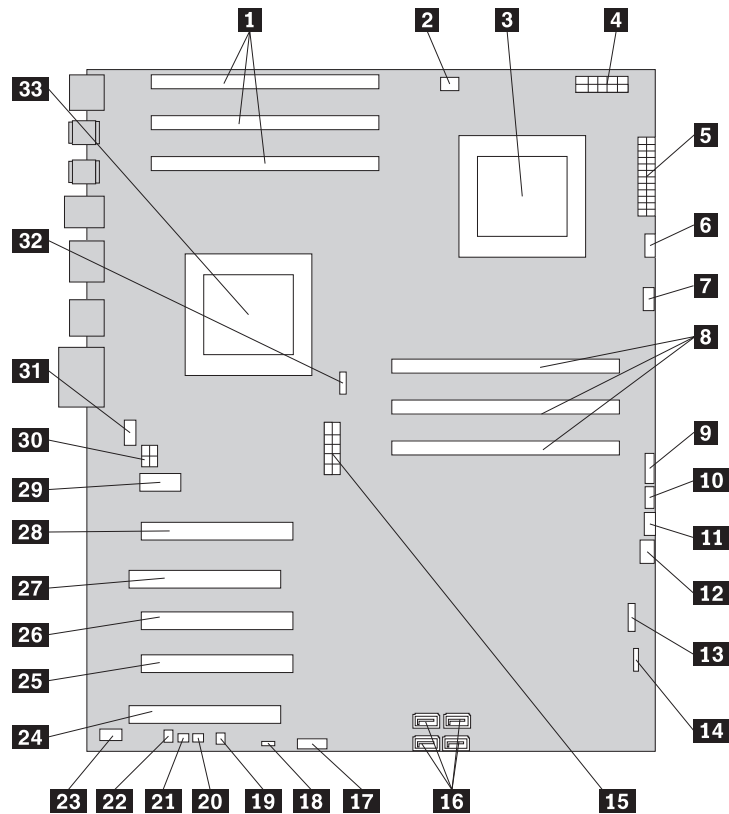


Figure 5. System board part and connector locations

- | | |
|--|---|
| 1 CPU 1 memory slots (3) | 18 Clear CMOS (Complementary Metal Oxide Semiconductor) /Recovery jumper |
| 2 CPU 1 memory fan connector | 19 Thermal sensor connector |
| 3 Microprocessor 2 | 20 Cover presence switch connector |
| 4 CPU 2 12 V power connector | 21 PS/2 keyboard and mouse connector |
| 5 24-pin power connector | 22 Internal speaker connector |
| 6 CPU 2 fan connector | 23 Front audio connector |
| 7 CPU 2 memory fan connector | 24 PCI card slot |
| 8 CPU 2 memory slots (3) | 25 PCI Express x4 card slot (x16 mechanical) |
| 9 Power switch and LEDs connector | 26 PCI Express x16 card slot |
| 10 Auxiliary LED connector | 27 PCI card slot |
| 11 Right rear fan connector | 28 PCI Express x16 card slot |
| 12 Front fan connector | 29 PCI Express x1 card slot |
| 13 Card reader connector | 30 Auxiliary 12 V power connector |
| 14 Front USB connector | 31 Left rear fan connector |
| 15 CPU 1 12 V power connector | 32 CPU 1 fan connector |
| 16 SATA connectors (4) | 33 Microprocessor 1 |
| 17 Battery | |

Chapter 2. Installing or replacing hardware

This chapter provides instructions on how to install or replace hardware for your computer.

This chapter contains the following topics:

- “Installing or replacing hardware”
- “Obtaining device drivers” on page 41
- “Basic security features” on page 42

Installing or replacing hardware

This section provides instructions on how to install or replace hardware for your computer. You can maintain your computer or expand the capabilities of your computer by installing or replacing hardware.

Notes:

1. Use only computer parts provided by Lenovo.
2. When installing or replacing an option, use the appropriate instructions in this section along with the instructions that come with the option.

Installing external options

You can install external options to your computer, such as external speakers, a printer, or a scanner. For some external options, you must install additional software in addition to making the physical connection. When you install an external option, see “Locating computer controls, connectors, and parts” on page 6 to identify the required connector. Then, use the instructions that come with the option to help you make the connection and install any software or device drivers that are required for the option.

Removing the computer cover

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to remove the computer cover.

CAUTION:



Turn off the computer and wait three to five minutes to let the computer cool before removing the computer cover.

To remove the computer cover, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Use the keys that came with your computer to unlock the keylock **1** in the computer cover. Press the computer cover-release button **2** and then remove the computer cover. Place the computer cover on a flat surface.

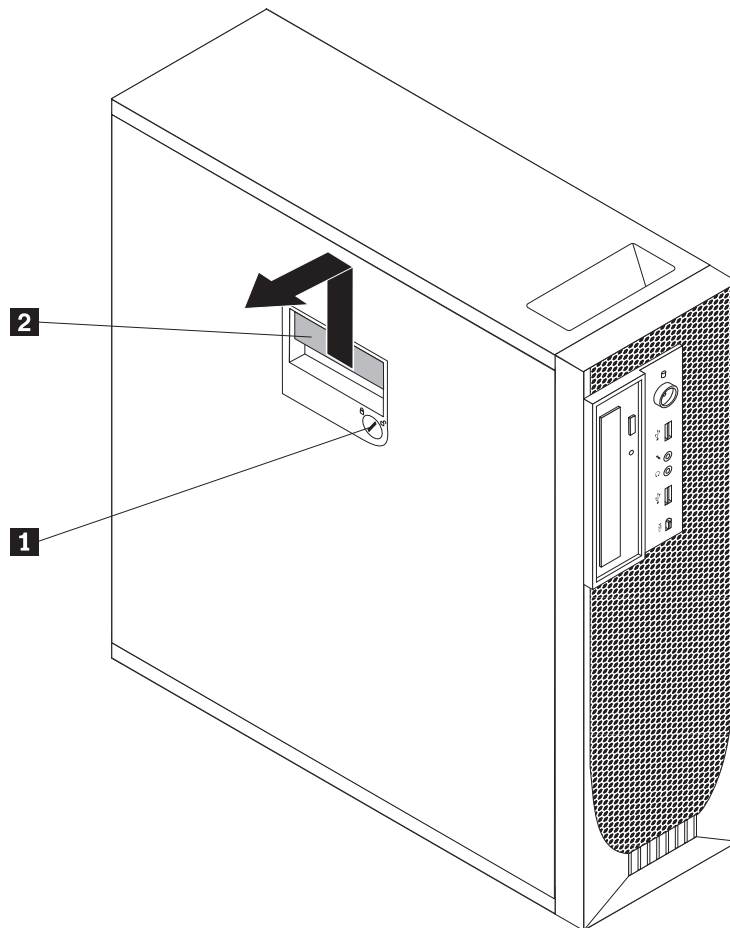


Figure 6. Removing the computer cover

Removing and reinstalling the front bezel

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to remove and reinstall the front bezel.

To remove and reinstall the front bezel, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel by releasing the two plastic tabs on the left side and pivoting the front bezel outward.

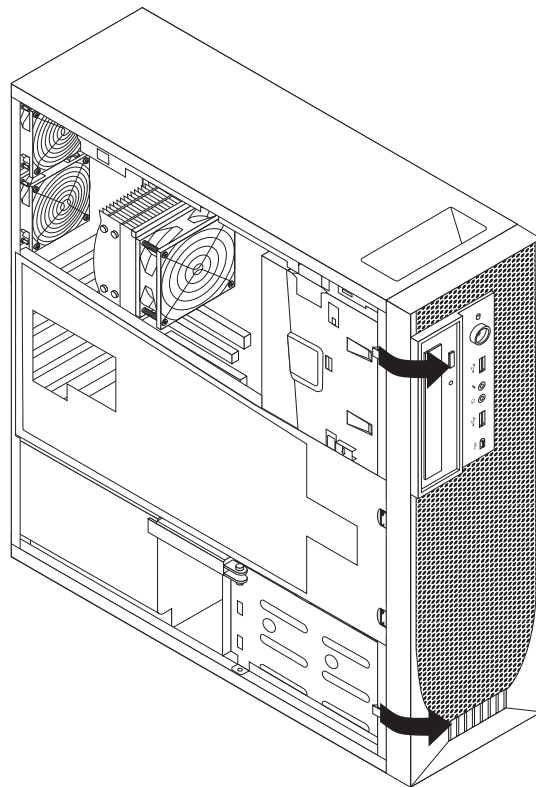


Figure 7. Removing the front bezel

4. Lay the front bezel on a flat surface.
5. To reinstall the front bezel, align the other three plastic tabs on the right side of the front bezel with the corresponding holes in the chassis, then pivot the front bezel inward until it snaps into position.

Removing and reinstalling the PCI card holder

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to remove and reinstall the PCI card holder.

To remove and reinstall the PCI card holder, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.
4. Lay the computer on its side.
5. Press the two tabs **1** that secure the PCI card holder **2** inward, and then pivot the card holder to remove it from the chassis.

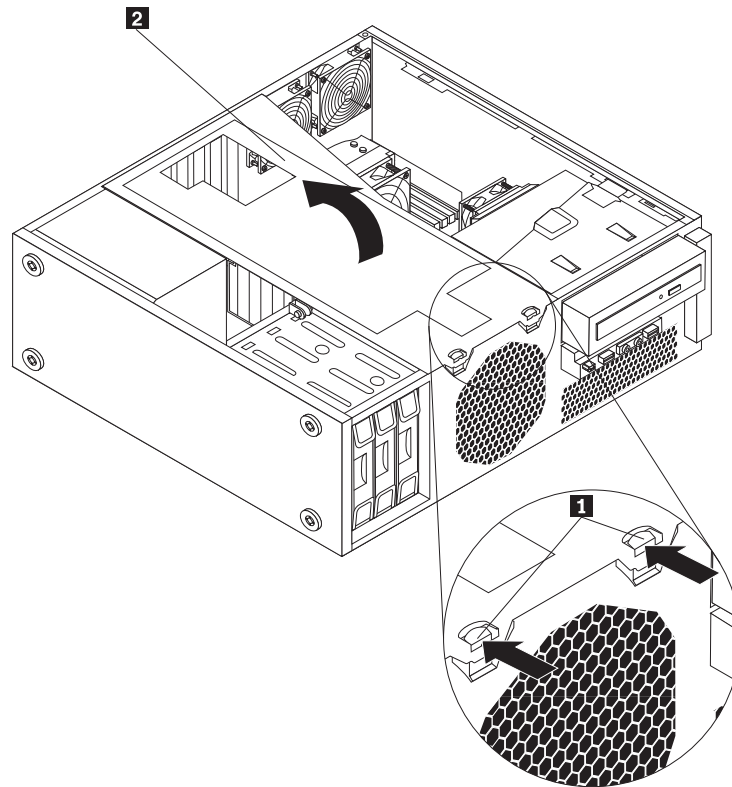


Figure 8. Removing the PCI card holder

6. To reinstall the PCI card holder into the chassis, insert the two tabs **1** into the corresponding holes in the chassis, and then pivot the PCI card holder downward until the front of the card holder snaps into position.

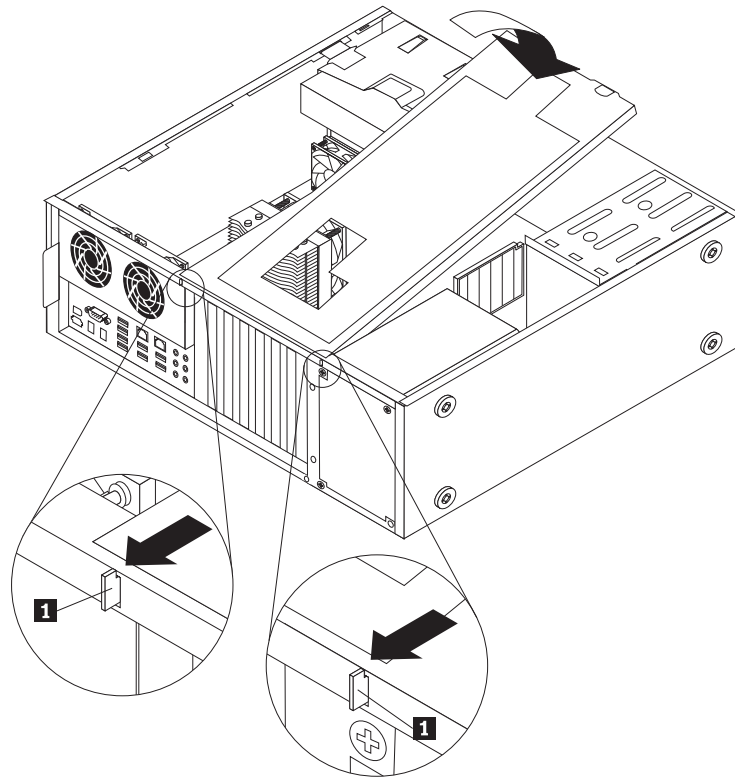


Figure 9. Installing the PCI card holder

Installing or replacing a memory module

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to install or replace a memory module.

Depending on your model, your computer has six or 12 slots for installing or replacing DDR3 ECC UDIMMs (double data rate 3 error correction code unbuffered dual in-line memory modules) or DDR3 ECC RDIMMs (double data rate 3 error correction code registered dual in-line memory modules). See “Locating parts and connectors on the system board” on page 11.

When installing or replacing memory modules, use the following guidelines:

- Use either DDR3 ECC UDIMMs or DDR3 ECC RDIMMs for your computer. Do not install both the UDIMMs and RDIMMs into the same computer.
- Use 1 GB, 2 GB, or 4 GB UDIMMs in any combination up to a maximum of 24 GB or 48 GB of system memory.

- Use 1 GB, 2 GB, 4 GB, 8 GB, or 16 GB RDIMMs in any combination up to a maximum of 96 GB or 192 GB of system memory.
- Always install DIMMs in the numerical order printed on the system board (DIMM1, DIMM2, DIMM3, and so on). Install memory modules into the blue memory slots first.
- If your computer has only one CPU installed, be sure to install memory modules only in the memory slots adjacent to that CPU.
- If your computer has two CPUs installed, install equal numbers of memory modules in both sets of CPU DIMM slots for maximum performance.

To install or replace a memory module, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.
4. Locate the memory slots. See “Locating parts and connectors on the system board” on page 11.
5. Depending on the memory module that you are replacing, do one of the following:
 - If you are replacing the memory module adjacent to CPU 1, go to 6 on page 32.
 - If you are replacing the memory module adjacent to CPU 2, do the following:
 - a. Remove the optical drive. See “Replacing the optical drive” on page 29.
 - b. Pivot the optical drive bracket as shown in the following illustration and then remove it from the chassis. Go to 6 on page 32.

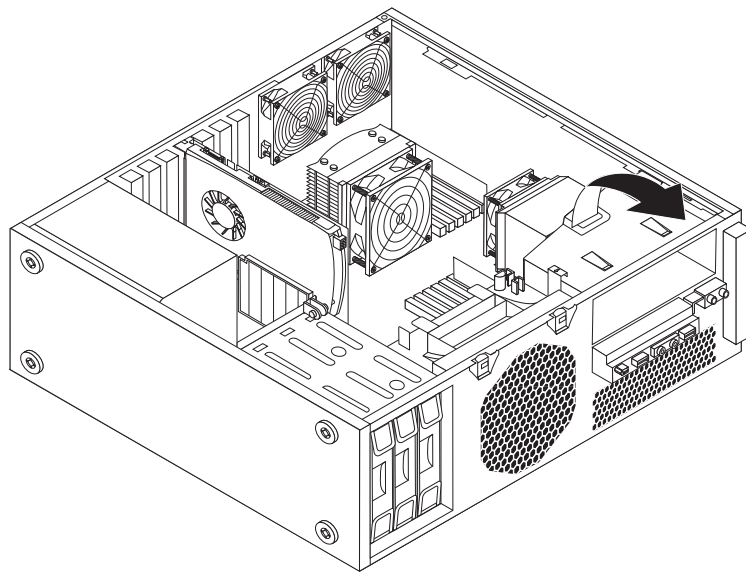


Figure 10. Removing the optical drive bracket

6. For some computer models, you might need to remove the memory fan duct to access the memory slots. To remove the memory fan duct, disconnect the

memory fan cable from the system board, remove the blue shipping clip, press inward on the two tabs **1**, pivot the fan duct, and then disengage the rear of the fan duct.

Note: Not all computer models have the memory fan duct and blue shipping clip.

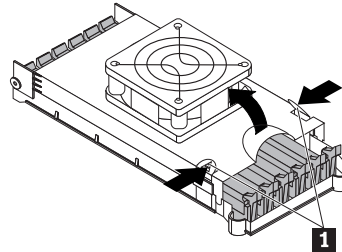


Figure 11. Removing the memory fan duct

7. Open the retaining clips as shown.

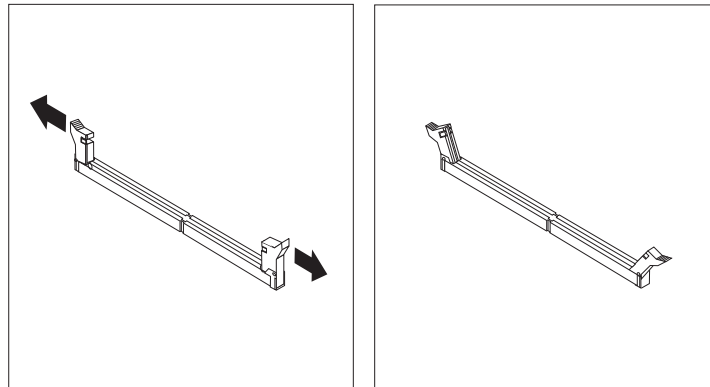


Figure 12. Opening the retaining clips

If you are replacing an old memory module, open the retaining clips and gently pull the memory module out of the memory slot.

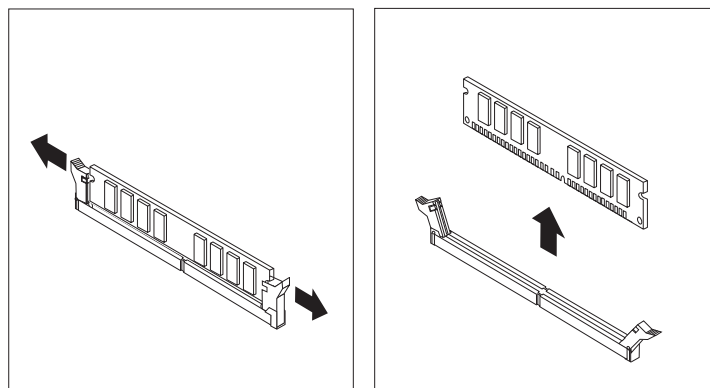
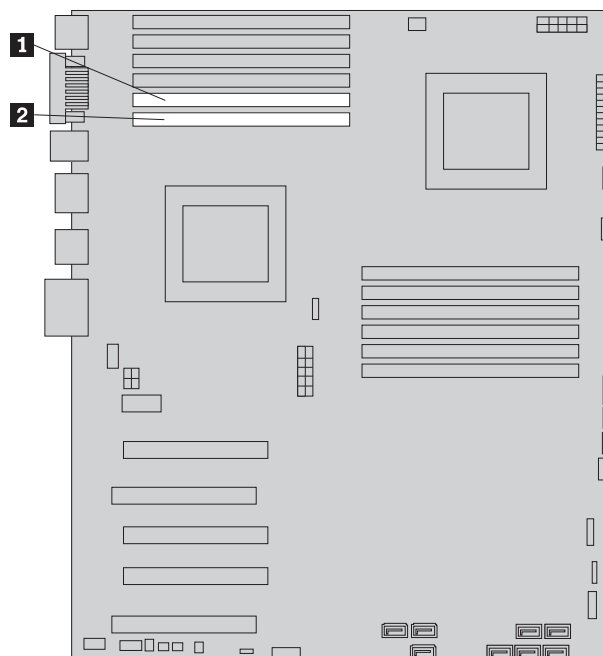


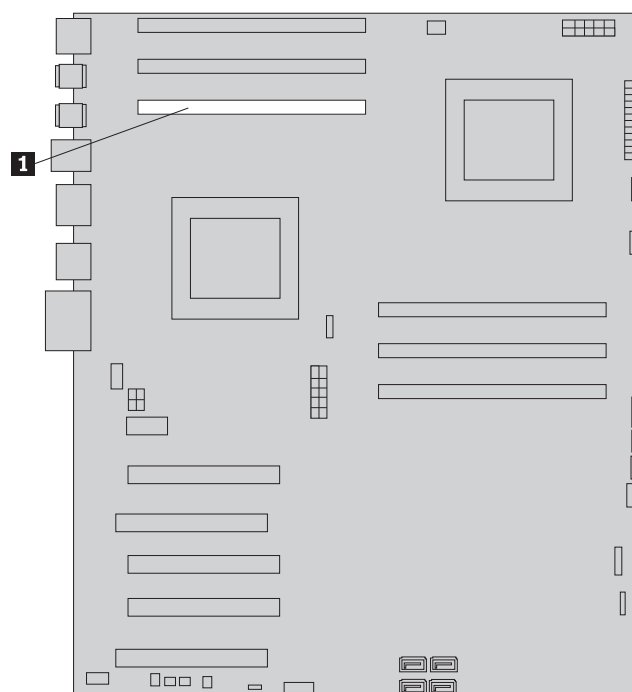
Figure 13. Removing a memory module

Notes:

- a. If your computer has 12 memory slots on the system board, you might have to use more force to remove the memory modules installed in memory slots **1** and **2**.



- b. If your computer has six memory slots on the system board, you might have to use more force to remove the memory module installed in memory slot **1**.



8. Position the new memory module over the memory slot. Make sure that the notch **1** on the memory module aligns correctly with the key **2** in the memory slot. Push the memory module straight down into the slot until the retaining clips close.

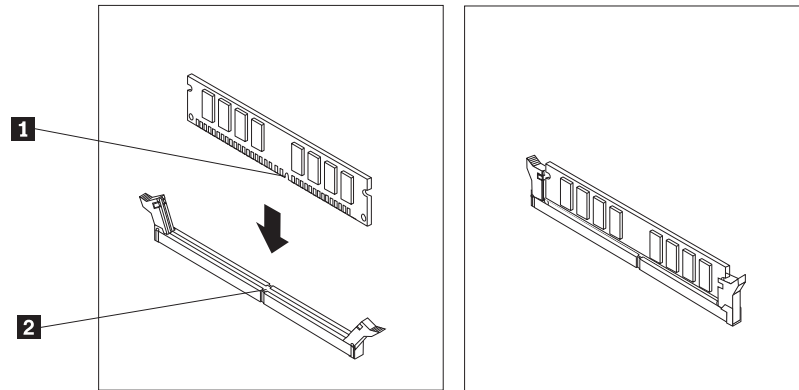


Figure 14. Installing a memory module

9. To install the memory fan duct, engage the rear of the duct with the retainer on the system board and then pivot the fan duct downward until the fan duct snaps into position. Reconnect the memory fan cable to the system board. See “Locating parts and connectors on the system board” on page 11.

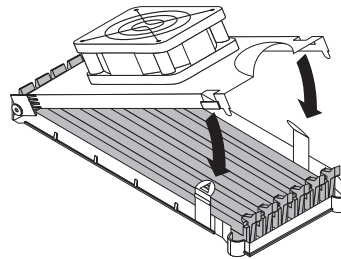


Figure 15. Installing the memory fan duct

10. Reinstall the blue shipping clip if your computer needs to be repackaged and shipped in the future.
11. Reinstall the optical drive bracket into the chassis if you have removed it. Then, reinstall the optical drive into the chassis. See “Replacing the optical drive” on page 29.
12. Reinstall the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Installing or replacing a PCI card

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to install or replace a PCI card. Your computer has the following six expansion slots for installing or replacing PCI cards:

- Two PCI card slots
- One PCI Express x1 card slot
- One PCI Express x4 card slot (x16 mechanical)
- Two PCI Express x16 card slots

To install or replace a PCI card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.
4. If you are installing a PCI card, remove the appropriate metal slot cover. If you are replacing an old PCI card, grasp the old card that is currently installed and gently pull it out of the slot, as shown:

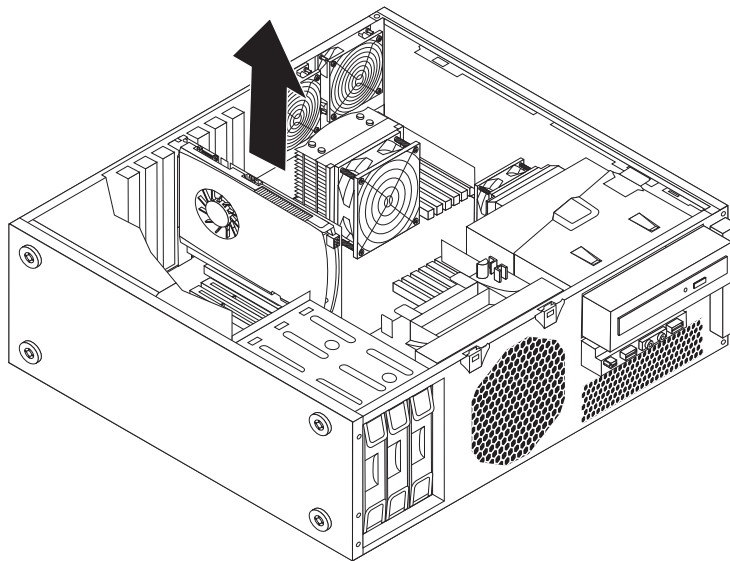
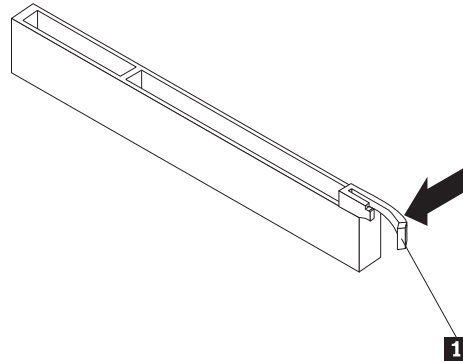


Figure 16. Removing a PCI card

Notes:

- a. The card fits tightly into the card slot. If necessary, alternate moving each side of the card a small amount until it is removed from the card slot.

- b. If the card is held in place by a retaining latch, press the card retaining latch **1** as shown to disengage the latch. Grasp the card and then gently pull it out of the slot.



5. Remove the new PCI card from its static-protective package.
6. Install the new PCI card into the appropriate slot on the system board. See “Locating parts and connectors on the system board” on page 11.

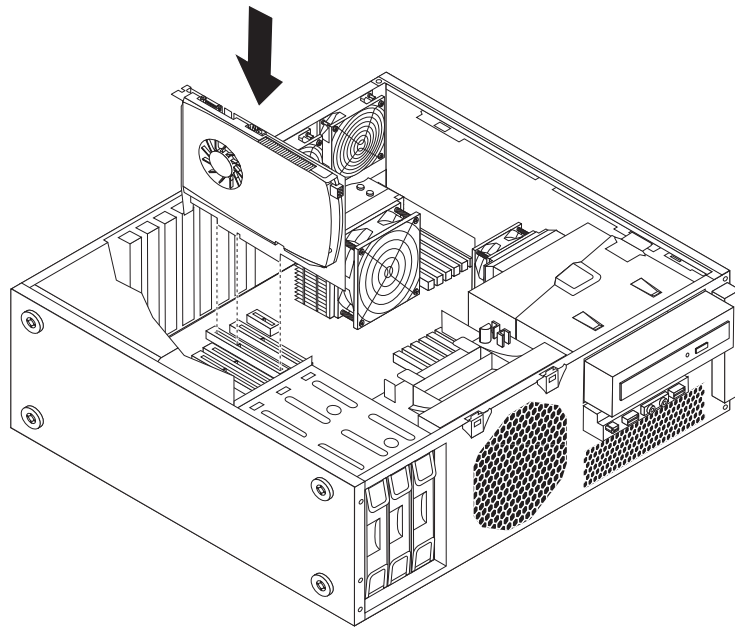


Figure 17. Installing a new PCI card

7. Reinstall the PCI card holder into the chassis. See “Removing and reinstalling the PCI card holder” on page 16.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Installing a new hard disk drive

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to install a new hard disk drive into your computer.

To install a new hard disk drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.
4. Remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.
5. Pull the handle of a spare hard disk drive bracket out to remove the bracket from the hard disk drive bay.
6. To install a new hard disk drive into the bracket, flex the sides of the bracket properly and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board **5** on the hard disk drive.

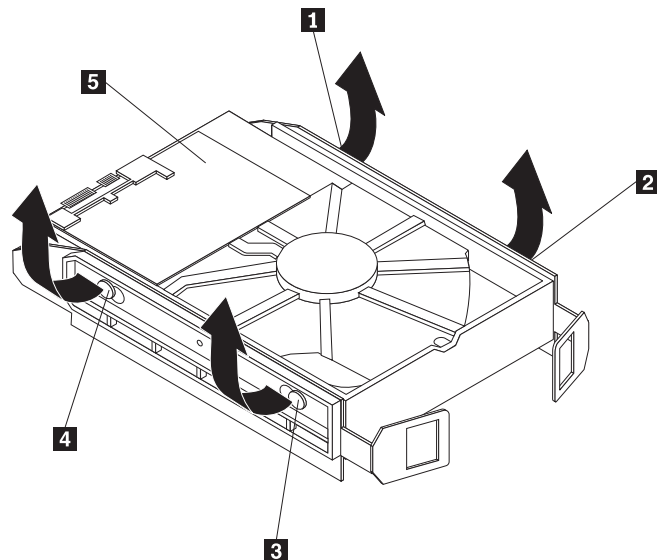


Figure 18. Installing a new hard disk drive into the bracket

7. Connect one end of the signal cable that comes with the new hard disk drive to the rear of the new hard disk drive.

Note: The signal cable will be different depending on whether you are installing a SATA hard disk drive or a SAS hard disk drive.

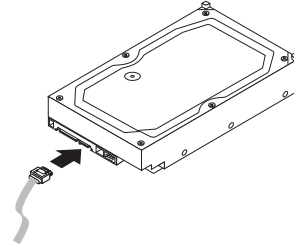


Figure 19. Connecting the signal cable to a SATA hard disk drive

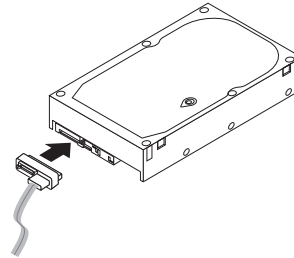


Figure 20. Connecting the signal cable to a SAS hard disk drive

8. Slide the new hard disk drive with the bracket and the signal cable into the hard disk drive bay until it snaps into position.

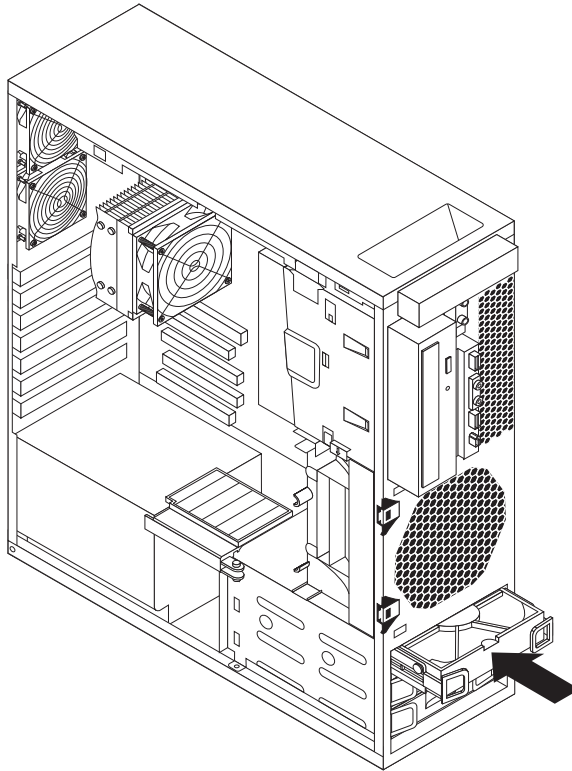


Figure 21. Installing a new hard disk drive

9. Locate one of the extra five-wire power cables and connect it to the new hard disk drive.

Note: You might need to disconnect power cables for other hard disk drives installed in your computer and then rotate the air flow wall outward for easier access to the rear of the new hard disk drive.

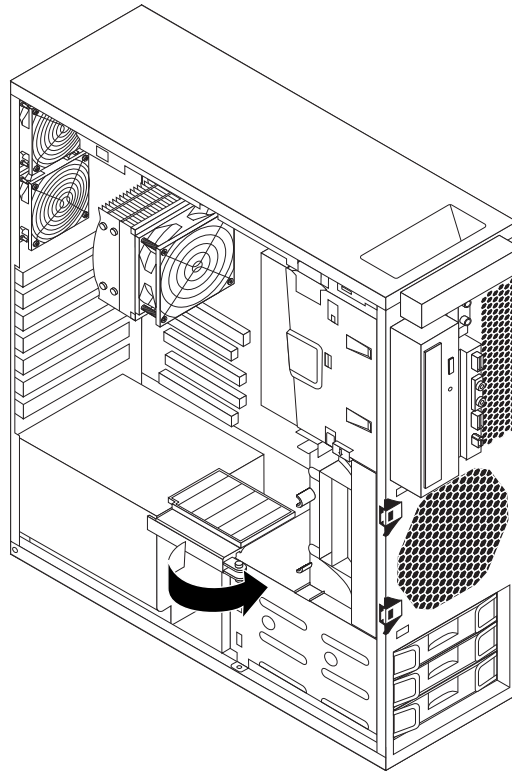


Figure 22. Rotating the air flow wall

10. Connect the other end of the signal cable to one of the available hard disk drive connectors on the system board. See “Locating parts and connectors on the system board” on page 11.
11. Reconnect all hard disk drive power cables that you have removed and then rotate the air flow wall inward into the computer.
12. Reinstall the front bezel. See “Removing and reinstalling the front bezel” on page 15.
13. Reinstall the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing a hard disk drive

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to replace a hard disk drive.

To replace a hard disk drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.
4. Locate the hard disk drive that you want to replace.
5. Disconnect the signal cable and the power cable from the rear of the hard disk drive. Press the two tabs of the hard disk drive bracket toward each other, and then pull the bracket outward to remove the hard disk drive with the bracket from the chassis.

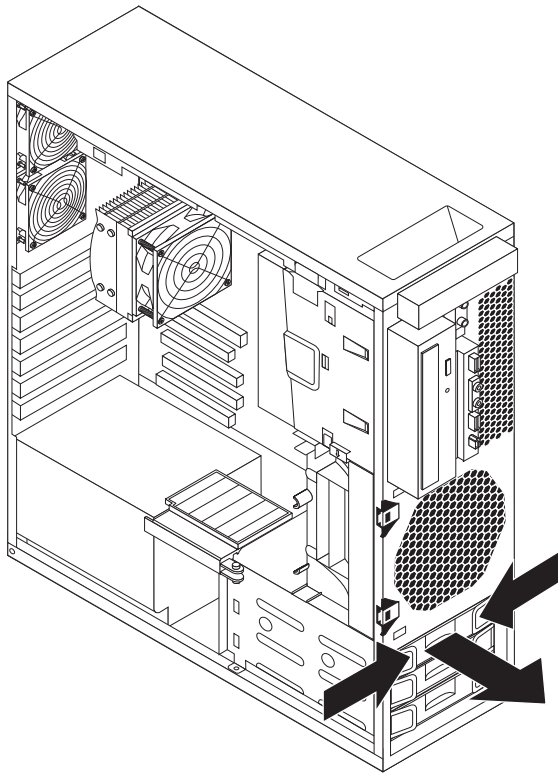


Figure 23. Removing the hard disk drive

6. Remove the failing hard disk drive from the bracket by flexing the bracket.

7. To install a new hard disk drive, go to “Installing a new hard disk drive” on page 24.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing the optical drive

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to replace the optical drive.

To replace the optical drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.

4. Disconnect the signal cable and the power cable from the rear of the optical drive, press the blue release button **1** as shown, and then slide the optical drive out of the computer.

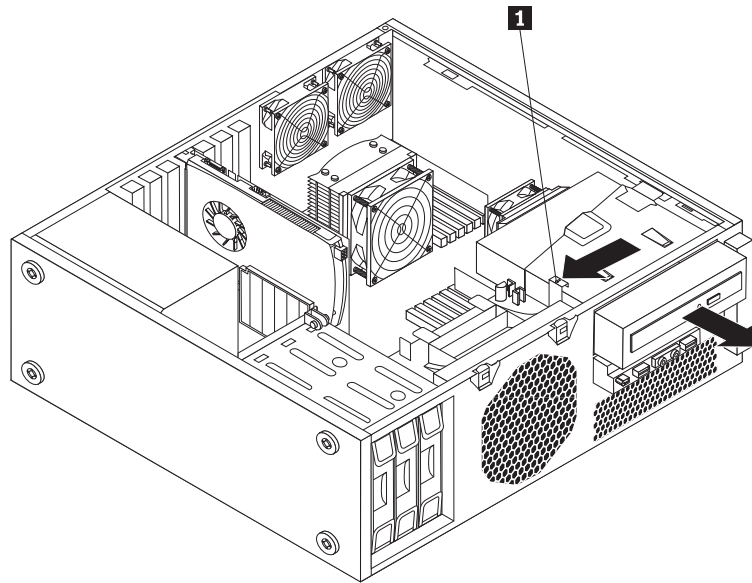


Figure 24. Removing the optical drive

5. Install the optical drive retainer **1** on the side of the new optical drive. Then, slide the new optical drive into the optical drive bracket from the front of the computer until the optical drive snaps into position.

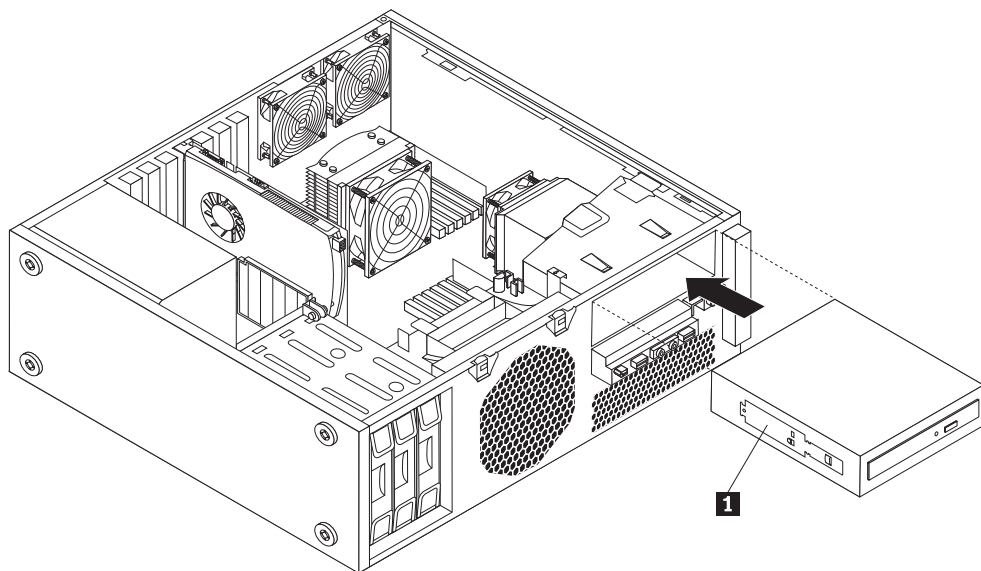


Figure 25. Installing the new optical drive

6. Connect the signal cable and the power cable to the rear of the new optical drive.
 - a. Connect the signal cable to the rear of the new optical drive.

Note: If you want to replace the signal cable, remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.

Then, disconnect the old signal cable from the system board. Connect one end of the new signal cable to the optical drive and the other end to an available SATA connector on the system board. See “Locating parts and connectors on the system board” on page 11.

- b. Locate an available five-wire power connector and connect it to the new optical drive.

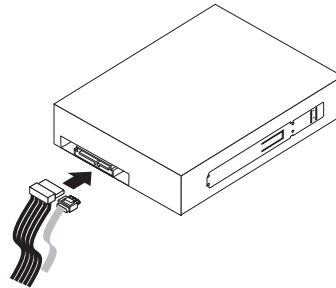


Figure 26. Connecting a new optical drive

7. Reinstall the PCI card holder into the chassis if you have removed it. See “Removing and reinstalling the PCI card holder” on page 16.
8. Reinstall the front bezel. See “Removing and reinstalling the front bezel” on page 15.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing the heat sink and fan assembly

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

CAUTION:



The heat sink and fan assembly might be very hot. Turn off the computer and wait three to five minutes to let the computer cool before removing the computer cover.

This section provides instructions on how to replace the heat sink and fan assembly.

To replace the heat sink and fan assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.
4. Your computer supports two heat sink and fan assemblies. Locate the heat sink and fan assembly you want to replace. See “Locating components” on page 10.
5. Depending on the heat sink and fan assembly you want to replace, do one of the following:
 - If you are replacing heat sink and fan assembly 1, go to 6.
 - If you are replacing heat sink and fan assembly 2, do the following:
 - a. Remove the optical drive. See “Replacing the optical drive” on page 29.
 - b. Pivot the optical drive bracket as shown in the following illustration and then remove it from the chassis. Go to 6.

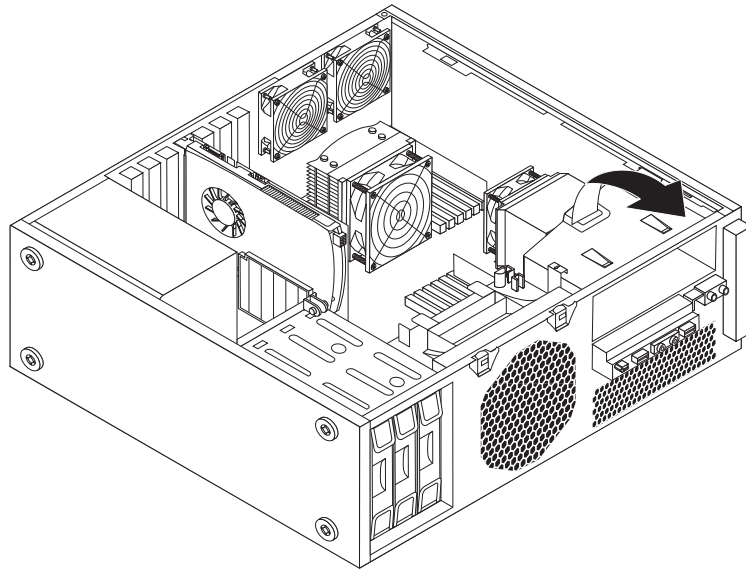


Figure 27. Removing the optical drive bracket

6. Disconnect the heat sink and fan assembly cable from the system board. Note the cable location.

7. Follow this sequence to remove the four screws that secure the heat sink and fan assembly to the system board:
 - a. Partially remove screw **1**, then fully remove screw **2**, and then fully remove screw **1**.
 - b. Partially remove screw **3**, then fully remove screw **4**, and then fully remove screw **3**.

Note: Carefully remove the four screws from the system board to avoid any possible damage to the system board. The four screws cannot be removed from the heat sink and fan assembly.

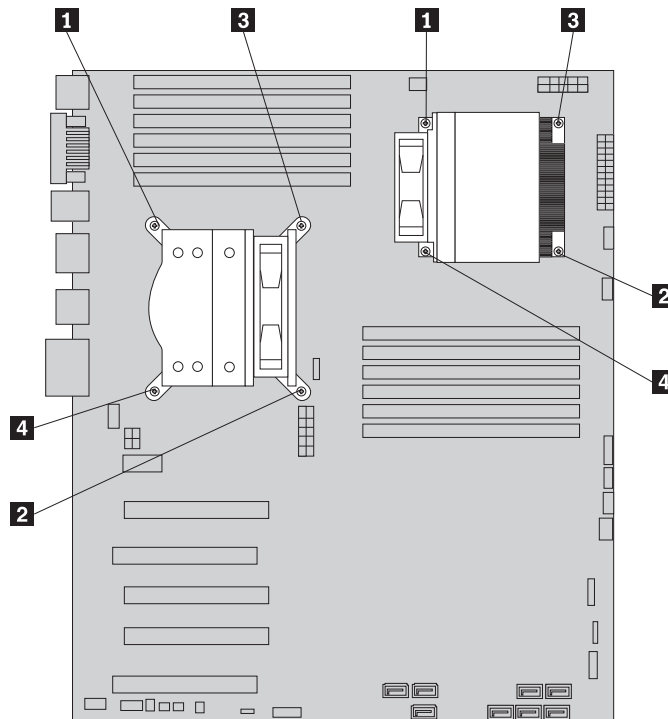


Figure 28. Removing the heat sink and fan assembly

8. Carefully lift the heat sink and fan assembly off the system board.

Notes:

 - a. You might have to gently twist the heat sink and fan assembly to free it from the microprocessor.
 - b. Do not touch the thermal grease while handling the heat sink and fan assembly.
9. Remove the plastic cover from the bottom of the new heat sink and fan assembly to expose the thermal grease (this cover protects the thermal grease from contamination).

Notes:

- a. Do not remove the plastic cover until you are ready to install the heat sink and fan assembly on the microprocessor.
- b. Do not touch the thermal grease on the heat sink and fan assembly.
- c. Do not put the heat sink and fan assembly anywhere except on the microprocessor after the plastic cover has been removed and the thermal grease exposed.

10. Position the new heat sink and fan assembly on the microprocessor so that the four screws are aligned with the holes in the system board.

Note: Position the new heat sink and fan assembly so that the heat sink and fan assembly cable is toward the microprocessor fan connector on the system board.

11. Follow this sequence to install the four screws to secure the new heat sink and fan assembly:
 - a. Partially tighten screw **1**, then fully tighten screw **2**, and then fully tighten screw **1**.
 - b. Partially tighten screw **3**, then fully tighten screw **4**, and then fully tighten screw **3**.
12. Connect the heat sink and fan assembly cable to the system board. See “Locating parts and connectors on the system board” on page 11.
13. If you are replacing heat sink and fan assembly 2, reinstall the optical drive bracket into the chassis. Then, reinstall the optical drive into the chassis. See “Replacing the optical drive” on page 29.
14. Reinstall the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing the front fan assembly

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to replace the front fan assembly.

Note: Not all computers have the front fan assembly.

To replace the front fan assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.
4. Remove the PCI card holder. See “Removing and reinstalling the PCI card holder” on page 16.

5. Disconnect the front fan assembly cable from the front fan connector on the system board. See “Locating parts and connectors on the system board” on page 11.
6. Press the two tabs **1** that attach the front fan assembly bracket to the chassis toward each other as shown and then completely remove the front fan assembly bracket from the chassis.

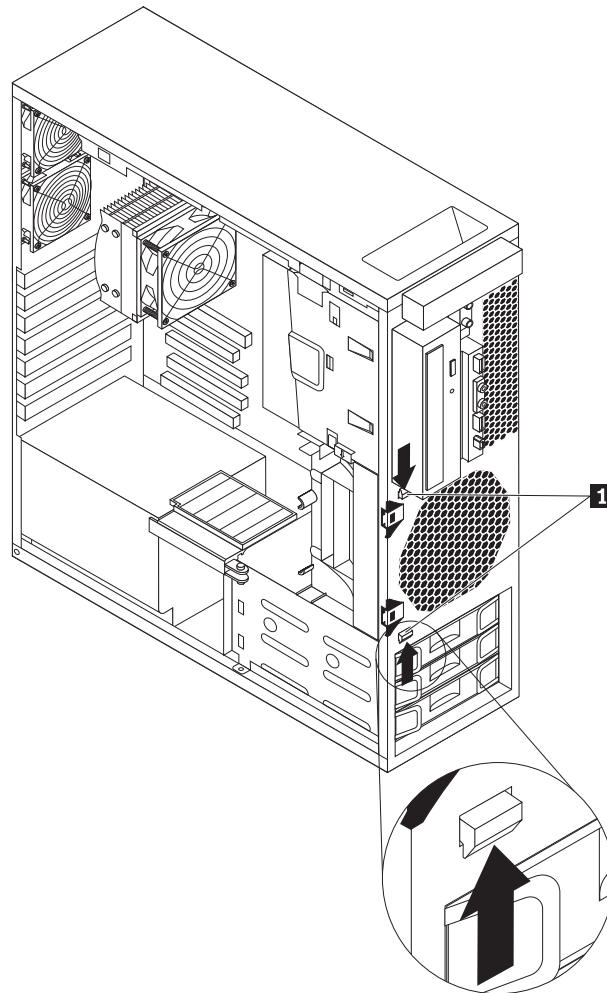


Figure 29. Removing the front fan assembly bracket

7. Insert the two tabs **1** on the new front fan assembly bracket into the corresponding holes in the chassis, and then press the two tabs through the holes until the bracket is secured in place.

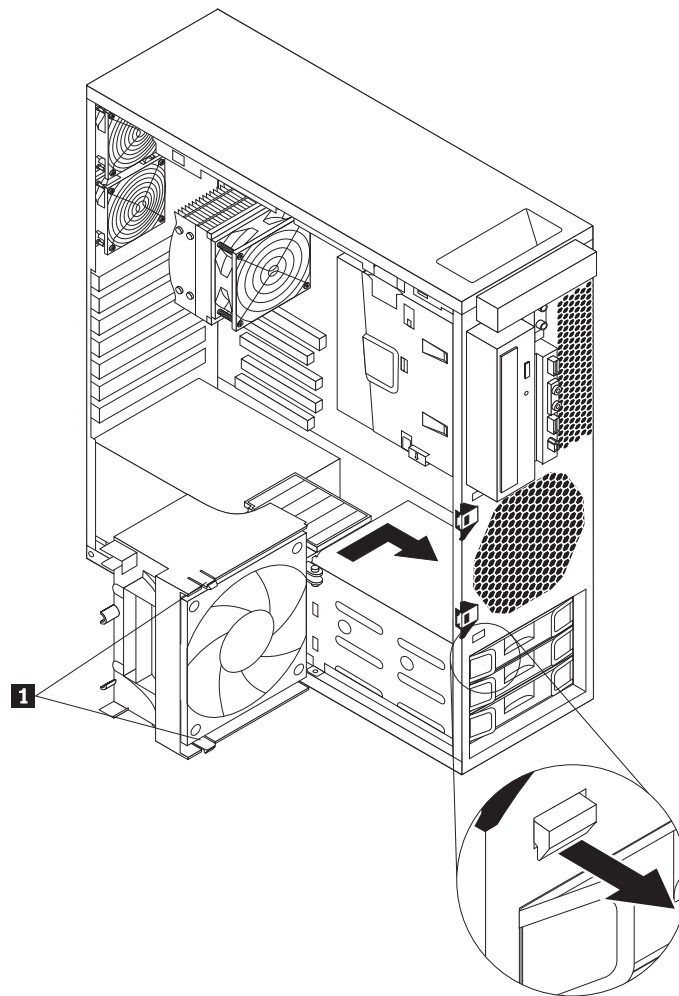


Figure 30. Installing the new front fan assembly bracket

8. Connect the front fan assembly cable to the front fan connector on the system board. See “Locating parts and connectors on the system board” on page 11.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing the rear fan assembly

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to replace the rear fan assembly.

Note: Your computer supports two rear fan assemblies.

To replace the rear fan assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 13.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 15.
4. Remove the PCI card holder for easier access to the rear fan assembly. See “Removing and reinstalling the PCI card holder” on page 16.
5. Your computer supports two rear fan assemblies. Locate the rear fan assembly you want to replace. See “Locating components” on page 10.
6. Disconnect the rear fan assembly cable from the appropriate rear fan connector on the system board. See “Locating parts and connectors on the system board” on page 11.

7. The rear fan assembly is attached to the chassis by four rubber mounts. Remove the rear fan assembly by breaking or cutting the rubber mounts and gently pulling the rear fan assembly out of the chassis.

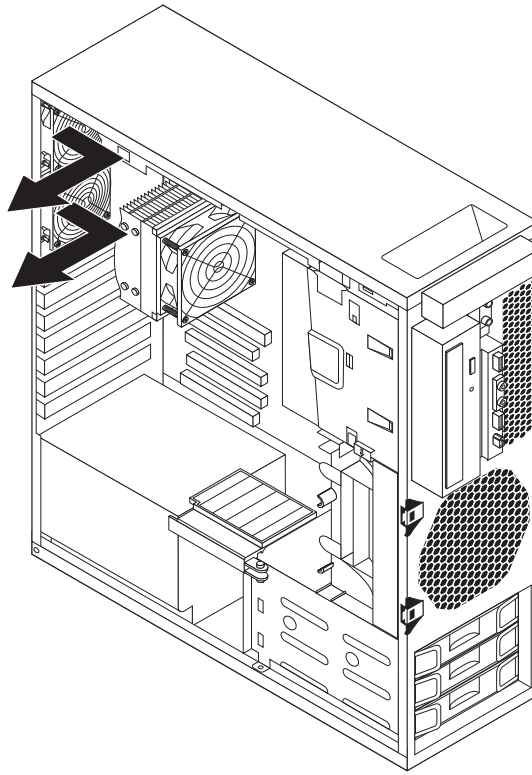


Figure 31. Removing the rear fan assembly

8. Install the new rear fan assembly by aligning the new rubber mounts with the corresponding holes in the chassis and push the rubber mounts through the holes.

Note: The new rear fan assembly you received will have four new rubber mounts attached.

9. Pull on the tips of the rubber mounts until the rear fan assembly is secured in place.

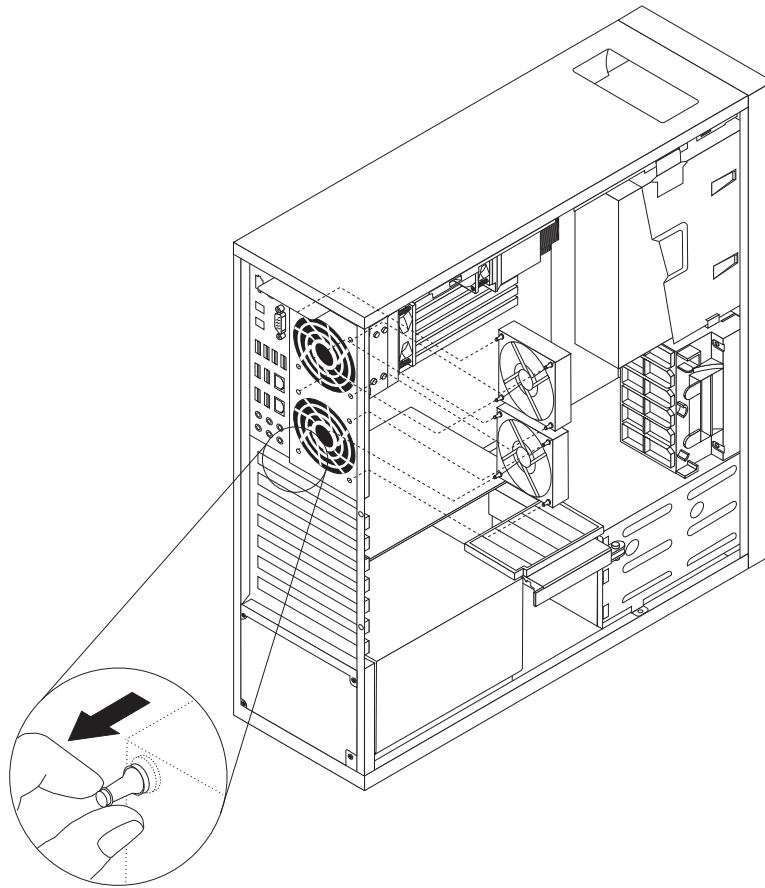


Figure 32. Installing the rear fan assembly

10. Connect the rear fan assembly cable to the appropriate rear fan connector on the system board. See “Locating parts and connectors on the system board” on page 11.

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 40.

Replacing the keyboard or mouse

Attention

Do not open your computer or attempt any repair before reading and understanding the “Important safety information” in the *ThinkStation Safety and Warranty Guide* that came with your computer. To obtain a copy of the *ThinkStation Safety and Warranty Guide*, go to:
<http://www.lenovo.com/support>

This section provides instructions on how to replace the keyboard or mouse.

To replace the keyboard or mouse, do the following:

1. Remove any media from the drives. Then, turn off all attached devices and the computer.
2. Disconnect all power cords from electrical outlets.
3. Disconnect the old keyboard cable or mouse cable from the computer.
4. Connect a new keyboard or mouse to one of the USB connectors on the computer. Depending on where you want to connect the new keyboard or mouse, see “Locating controls and connectors on the front of your computer” on page 6 or “Locating connectors on the rear of your computer” on page 7.

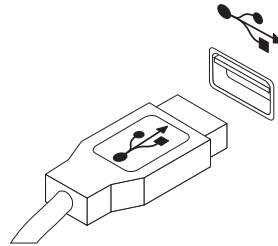


Figure 33. Connecting the USB keyboard or mouse

What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement.”

Completing the parts replacement

After completing the installation or replacement for all parts, you need to reinstall the computer cover and reconnect cables.

To reinstall the computer cover and reconnect cables, do the following:

1. Make sure that all components have been reassembled correctly and that no tools or loose screws are left inside your computer. See “Locating components” on page 10 for the locations of various components in your computer.
2. Make sure that the cables are routed correctly before reinstalling the computer cover. Keep cables clear of the hinges and sides of the computer chassis to avoid interference with reinstalling the computer cover.
3. Reinstall the front bezel if you have removed it. See “Removing and reinstalling the front bezel” on page 15.
4. Reinstall the PCI card holder if you have removed it. See “Removing and reinstalling the PCI card holder” on page 16.

5. Position the computer cover on the chassis so that the rail guides on the bottom of the computer cover engage with the rails on the chassis. Then, close the computer cover to engage the cover-release button.

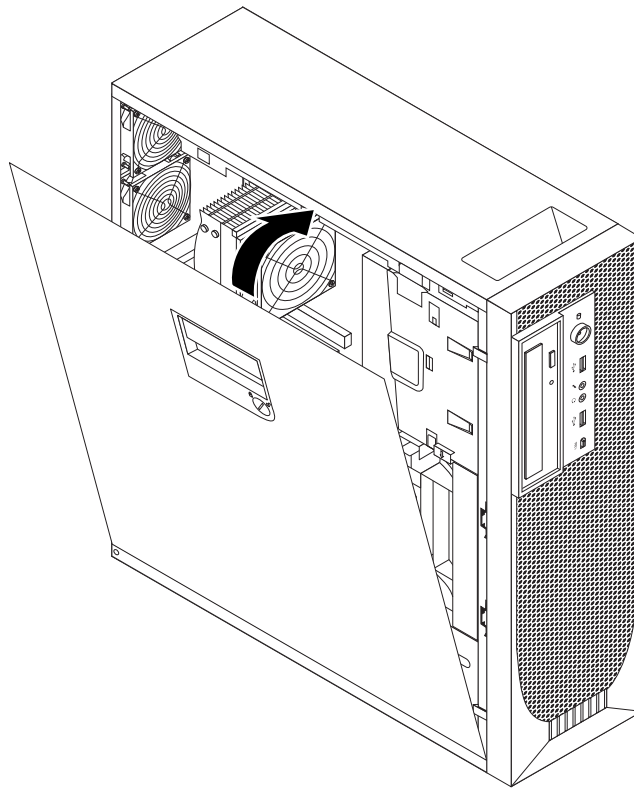


Figure 34. Reinstalling the computer cover

6. Use the keys that came with your computer to lock the keylock in the computer cover. See “Locking devices” on page 42.
7. Lock the computer if you have an integrated cable lock or a padlock. See “Locking devices” on page 42.
8. Reconnect the external cables and power cord to the computer. See “Locating connectors on the rear of your computer” on page 7.
9. Depending on the parts you installed or replaced, you might need to confirm the updated information in the Setup Utility program. Refer to Chapter 4, “Using the Setup Utility program,” on page 53.

Note: In most areas of the world, Lenovo requires the return of the defective Customer Replaceable Unit (CRU). Information about this will come with the CRU or will come a few days after the CRU arrives.

Obtaining device drivers

You can obtain device drivers for operating systems that are not preinstalled at <http://www.lenovo.com/support>. Installation instructions are provided in readme files with the device driver files.

Basic security features

There are several security options available to help you prevent hardware theft and unauthorized access to your computer. In addition to physical locks, you can also prevent unauthorized use of your computer by a software lock that locks the keyboard until a correct password is typed in.

Locking devices

Note: Make sure that any security cables you installed do not interfere with other computer cables.

This section describes the different kinds of locking devices for your computer.

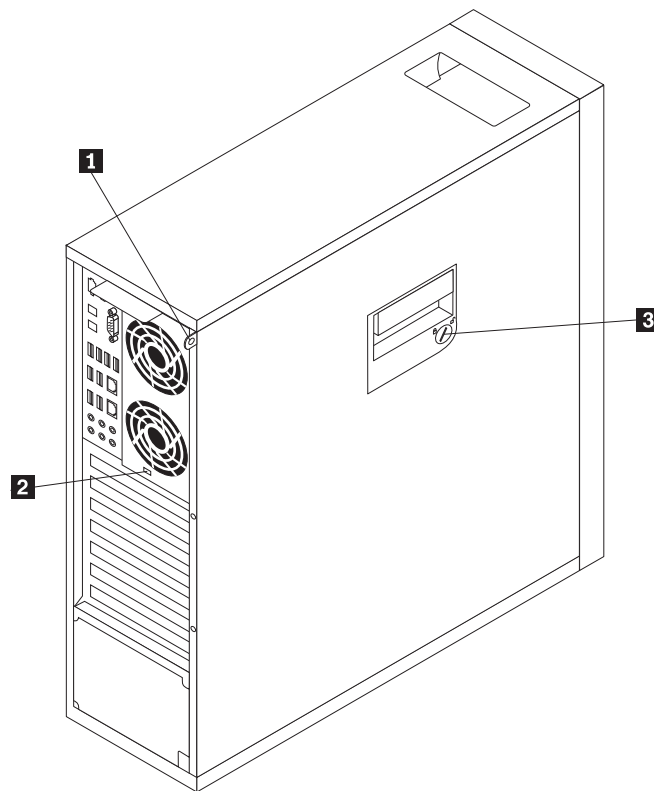


Figure 35. Locking devices

- 1** Padlock hasp
- 2** Integrated cable lock (Kensington lock)
- 3** Keylock

An optional padlock with a 5 mm (0.20 inch) shackle can be used to secure your computer using the padlock hasp **1**.

An optional integrated cable lock **2** (sometimes referred to as the Kensington lock) can be used to secure your computer to a desk, table, or other non-permanent fixture. The integrated cable lock attaches to the integrated cable lock slot in the rear of your computer and is operated with a key. This is the same type of lock

used with many notebook computers. You can order an integrated cable lock from Lenovo by searching for *Kensington* at:
<http://www.lenovo.com/support>

Your computer comes with a keylock **3**, which was built into the computer cover. The keys for the computer cover are attached to the rear of the machine. For security, store the keys in a secure place when you are not using them.

Password protection

To deter unauthorized use of your computer, you can use the Setup Utility program to set a password. When you turn on your computer, you are prompted to type the password. The computer cannot be used until a valid password is typed in. Refer to Chapter 4, "Using the Setup Utility program," on page 53 for more information.

Chapter 3. Recovery information

This chapter provides information about the recovery solutions provided by Lenovo.

This chapter contains the following topics:

- “Creating and using recovery media”
- “Performing backup and recovery operations” on page 47
- “Using the Rescue and Recovery workspace” on page 48
- “Creating and using a rescue medium” on page 49
- “Installing or reinstalling device drivers” on page 50
- “Solving recovery problems” on page 51

Notes:

1. There are a variety of methods to choose from when considering how to recover in the event of a software- or hardware-related problem. Some methods vary depending on the type of your operating system.
2. The product on the recovery media may be used only for the following purposes:
 - Restore the product preinstalled on your computer
 - Reinstall the product
 - Modify the product using the Additional Files

Creating and using recovery media

You can use recovery media to restore the hard disk drive to the factory default settings. Recovery media are useful if you transfer the computer to another area, sell the computer, recycle the computer, or put the computer in an operational state after all other methods of recovery have failed. As a precautionary measure, it is important to create recovery media as early as possible.

Note: The recovery operations you can perform using recovery media vary depending on the operating system from which the recovery media were created. The recovery media might contain a boot medium and a data medium. Your Microsoft Windows license permits you to create only one data medium, so it is important that you store the recovery media in a safe place after you have made them.

Creating recovery media

This section provides instructions on how to create recovery media on different operating systems.

Note: On the Windows 7 operating system, you can create recovery media using discs or external USB storage devices. On the Windows XP operating system, you can create recovery media using discs only.

- To create recovery media on the Windows 7 operating system, click **Start → All Programs → Lenovo ThinkVantage Tools → Factory Recovery Disks**. Then, follow the instructions on the screen.

- To create Product Recovery discs on the Windows XP operating system, click **Start → All Programs → ThinkVantage → Create Recovery Media**. Then, follow the instructions on the screen.

Using recovery media

This section provides instructions on how to use recovery media on different operating systems.

- On the Windows 7 operating system, you can use recovery media to restore the computer to the factory default settings only. You can use recovery media to put the computer in an operational state after all other methods of recovery have failed.

Attention: When you use recovery media to restore the computer to the factory default settings, all the files currently on the hard disk drive will be deleted and replaced by the factory default settings.

To use recovery media on the Windows 7 operating system, do the following:

1. Depending on the type of your recovery media, connect the boot medium (memory key or other USB storage device) to the computer, or insert the boot disc into the optical drive.
2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
3. Select the desired startup device and press Enter. The restore process begins.
4. Follow the instructions on the screen to complete the operation.

Notes:

1. After restoring your computer to the factory default settings, you might have to reinstall device drivers for some devices. See “Installing or reinstalling device drivers” on page 50.
 2. Some computers come with Microsoft Office or Microsoft Works preinstalled. If you need to recover or reinstall your Microsoft Office or Microsoft Works applications, you must use the *Microsoft Office CD* or *Microsoft Works CD*. These discs are provided only with computers preinstalled with Microsoft Office or Microsoft Works.
- On the Windows XP operating system, you can use Product Recovery discs to restore your computer to the factory default settings, perform a custom factory recovery, or perform other rescue and recovery operations such as rescuing individual files. You will be given the option to enter the Rescue and Recovery workspace and choose from a variety of recovery operations.

Attention: When you use Product Recovery discs to restore the computer to the factory default settings, all the files currently on the hard disk drive will be deleted and replaced by the factory default settings. During the restore process, you will be given the option to save one or more files currently on the hard disk drive to other media before the data is deleted.

To use Product Recovery discs on the Windows XP operating system, do the following:

1. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
2. Insert the boot disc into the optical drive.
3. Select the optical drive with the boot disc as the startup device and press Enter. After a short delay, the Rescue and Recovery workspace opens.
4. On the **Rescue and Recovery** menu, click **Restore your system**.
5. Follow the instructions on the screen. Insert the appropriate Product Recovery disc when prompted.

Performing backup and recovery operations

The Rescue and Recovery program enables you to back up all your hard disk drive contents including the operating system, data files, software programs, and personal settings. You can designate where the Rescue and Recovery program stores the backup:

- In a protected area of your hard disk drive
- On the secondary hard disk drive if a secondary hard disk drive is installed in your computer
- On an attached external USB hard disk drive
- On a network drive
- On recordable discs (a recordable optical drive is required for this option)

After you have backed up the contents on the hard disk drive, you can restore the complete contents of the hard disk drive, restore only the selected files, or restore only the Windows operating system and applications.

Performing a backup operation

This section provides instructions on how to perform a backup operation using the Rescue and Recovery program on different operating systems.

- To perform a backup operation using the Rescue and Recovery program on the Windows 7 operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
 2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
 3. Click **Back up your hard drive** and select backup operation options. Then, follow the instructions on the screen to complete the backup operation.
- To perform a backup operation using the Rescue and Recovery program on the Windows XP operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → ThinkVantage → Rescue and Recovery**. The Rescue and Recovery program opens.
 2. In the Rescue and Recovery main window, click **Launch advanced Rescue and Recovery → Back up your hard drive**, and select backup operation options.
 3. Follow the instructions on the screen to complete the backup operation.

Performing a recovery operation

This section provides instructions on how to perform a recovery operation using the Rescue and Recovery program on different operating systems.

- To perform a recovery operation using the Rescue and Recovery program on the Windows 7 operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
 2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
 3. Click the **Restore your system from a backup** icon.
 4. Follow the instructions on the screen to complete the recovery operation.

- To perform a recovery operation using the Rescue and Recovery program on the Windows XP operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → ThinkVantage → Rescue and Recovery**. The Rescue and Recovery program opens.
 2. In the Rescue and Recovery main window, click **Launch advanced Rescue and Recovery**.
 3. Click the **Restore your system from a backup** icon.
 4. Follow the instructions on the screen to complete the recovery operation.

For more information about performing a recovery operation from the Rescue and Recovery workspace, see “Using the Rescue and Recovery workspace.”

Using the Rescue and Recovery workspace

The Rescue and Recovery workspace resides in a protected, hidden area of your hard disk drive that operates independently from the Windows operating system. This enables you to perform recovery operations even if you cannot start the Windows operating system. You can perform the following recovery operations from the Rescue and Recovery workspace:

- **Rescue files from your hard disk drive or from a backup**
 The Rescue and Recovery workspace enables you to locate files on your hard disk drive and transfer them to a network drive or other recordable media, such as a USB device or a disc. This solution is available even if you did not back up your files or if changes were made to the files since your last backup operation. You can also rescue individual files from a Rescue and Recovery backup located on your local hard disk drive, a USB device, or a network drive.
- **Restore your hard disk drive from a Rescue and Recovery backup**
 If you have backed up your hard disk drive using the Rescue and Recovery program, you can restore the hard disk drive from a Rescue and Recovery backup, even if you cannot start the Windows operating system.
- **Restore your hard disk drive to the factory default settings**
 The Rescue and Recovery workspace enables you to restore the complete contents of your hard disk drive to the factory default settings. If you have multiple partitions on your hard disk drive, you have the option to restore the factory default settings to the C: partition and leave the other partitions intact. Because the Rescue and Recovery workspace operates independently from the Windows operating system, you can restore the factory default settings even if you cannot start the Windows operating system.

Attention: If you restore the hard disk drive from a Rescue and Recovery backup or restore the hard disk drive to the factory default settings, all files on the primary hard disk drive partition (usually drive C:) will be deleted in the recovery process. If possible, make copies of important files. If you are unable to start the Windows operating system, you can use the rescue files feature of the Rescue and Recovery workspace to copy files from your hard disk drive to other media.

To start the Rescue and Recovery workspace, do the following:

1. Make sure the computer is turned off.
2. Repeatedly press and release the F11 key when turning on the computer. When you hear beeps or see a logo screen, release the F11 key.
3. If you have set a Rescue and Recovery password, type your password when prompted. The Rescue and Recovery workspace opens after a short delay.

Note: If the Rescue and Recovery workspace fails to open, see “Solving recovery problems” on page 51.

4. Do one of the following:
 - To rescue files from your hard disk drive or from a backup, click **Rescue files** and follow the instructions on the screen.
 - To restore your hard disk drive from a Rescue and Recovery backup or to restore your hard disk drive to the factory default settings, click **Restore your system** and follow the instructions on the screen.

For more information about the features of the Rescue and Recovery workspace, click **Help**.

Notes:

1. After restoring your hard disk drive to the factory default settings, you might have to reinstall device drivers for some devices. See “Installing or reinstalling device drivers” on page 50.
2. Some computers come with Microsoft Office or Microsoft Works preinstalled. If you need to recover or reinstall your Microsoft Office or Microsoft Works applications, you must use the *Microsoft Office CD* or *Microsoft Works CD*. These discs are provided only with computers preinstalled with Microsoft Office or Microsoft Works.

Creating and using a rescue medium

With a rescue medium, such as a disc or a USB hard disk drive, you can recover the computer from failures that prevent you from gaining access to the Rescue and Recovery workspace on your hard disk drive.

Notes:

1. The recovery operations you can perform using a rescue medium vary depending on the operating system.
2. The rescue disc can be started in all types of optical drives.
3. You can also run the PC-Doctor for Rescue and Recovery diagnostic program, after using a rescue medium to recover the computer from failures and gaining access to the Rescue and Recovery workspace.

Creating a rescue medium

This section provides instructions on how to create a rescue medium on different operating systems.

- To create a rescue medium on the Windows 7 operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → Lenovo ThinkVantage Tools → Enhanced Backup and Restore**. The Rescue and Recovery program opens.
 2. In the Rescue and Recovery main window, click the **Launch advanced Rescue and Recovery** arrow.
 3. Click the **Create Rescue Media** icon. The Create Rescue and Recovery Media window opens.
 4. In the **Rescue Media** area, select the type of the rescue medium you want to create. You can create a rescue medium using a disc, a USB hard disk drive, or a secondary internal hard disk drive.
 5. Click **OK** and follow the instructions on the screen to create a rescue medium.

- To create a rescue medium on the Windows XP operating system, do the following:
 1. From the Windows desktop, click **Start → All Programs → ThinkVantage → Create Recovery Media**. The Create Rescue and Recovery Media window opens.
 2. In the **Rescue Media** area, select the type of the rescue medium you want to create. You can create a rescue medium using a disc, a USB hard disk drive, or a secondary internal hard disk drive.
 3. Click **OK** and follow the instructions on the screen to create a rescue medium.

Using a rescue medium

This section provides instructions on how to use the rescue medium you have created.

- If you have created a rescue medium using a disc, do the following to use the rescue medium:
 1. Turn off your computer.
 2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
 3. On the **Startup Device Menu**, select the desired optical drive as the first boot device. Then, insert the rescue disc into the optical drive and press Enter. The rescue medium starts.
- If you have created a rescue medium using a USB hard disk drive, do the following to use the rescue medium:
 1. Attach the USB hard disk drive to one of the USB connectors on your computer.
 2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
 3. On the **Startup Device Menu**, select the USB hard disk drive as the first boot device and press Enter. The rescue medium starts.
- If you have created a rescue medium using the secondary internal hard disk drive, set the secondary internal hard disk drive as the first boot device in the startup device sequence to start the rescue medium. See “Selecting a startup device” on page 55.

Note: The secondary internal hard disk drive is only available in some computer models.

When the rescue medium starts, the Rescue and Recovery workspace opens. The help information for each feature is available from the Rescue and Recovery workspace. Follow the instructions to complete the recovery process.

Installing or reinstalling device drivers

Before installing or reinstalling device drivers, make sure that you have a preinstalled operating system and the documentation and software media for the device.

Device drivers for factory-installed devices are located on the computer hard disk drive (usually drive C:) in the SWTOOLS\DRIVERS subdirectory. The latest device

drivers for factory-installed devices are also available at <http://www.lenovo.com/support>. Other device drivers are on the software media that come with individual devices.

To install or reinstall the device driver for a factory-installed device, do the following:

1. Turn on the computer.
2. Use Windows Explorer or **My Computer** to display the directory structure of your hard disk drive.
3. Go to the C:\SWTOOLS directory.
4. Open the DRIVERS folder. Within the DRIVERS folder, there are several subfolders named for various devices installed in your computer, such as AUDIO or VIDEO.
5. Open the appropriate device subfolder.
6. Do one of the following:
 - In the device subfolder, look for a SETUP.exe file. Double-click the file and follow the instructions on the screen to complete the installation.
 - In the device subfolder, look for a README.txt file or a file with the .txt extension. This file might be named after the operating system, such as WIN98.txt. The TXT file contains information about how to install the device driver. Follow the instructions to complete the installation.
 - If the device subfolder contains a file with the .inf extension and you want to install the device driver using the INF file, refer to your Windows Help and Support information system for detailed information about how to install the device driver.

Solving recovery problems

If you are unable to access the Rescue and Recovery workspace or the Windows environment, do one of the following:

- Use a rescue medium to start the Rescue and Recovery workspace. See “Creating and using a rescue medium” on page 49.
- Use recovery media if all other methods of recovery have failed and you need to restore the hard disk drive to the factory default settings. See “Creating and using recovery media” on page 45.

Note: If you are unable to access the Rescue and Recovery workspace or the Windows environment from a rescue medium or recovery media, you might not have the rescue device (an internal hard disk drive, a disc, a USB hard disk drive, or other external devices) set as the first boot device in the startup device sequence. You must first make sure that your rescue device is set as the first boot device in the startup device sequence in the Setup Utility program. See “Selecting a startup device” on page 55 for detailed information about temporarily or permanently changing the startup device sequence. For more information about the Setup Utility program, see Chapter 4, “Using the Setup Utility program,” on page 53.

It is important to create a rescue medium and a set of recovery media as early as possible and store them in a safe place for future use.

Chapter 4. Using the Setup Utility program

You can use the Setup Utility program to view and change the configuration settings of your computer, regardless of which operating system you are using. However, the operating system settings might override any similar settings in the Setup Utility program.

This chapter provides information about the following topics to help you use the Setup Utility program:

- “Starting the Setup Utility program”
- “Viewing or changing settings”
- “Using passwords”
- “Selecting a startup device” on page 55
- “Exiting the Setup Utility program” on page 56

Starting the Setup Utility program

This section provides instructions on how to start the Setup Utility program.

To start the Setup Utility program, do the following:

1. Make sure your computer is turned off.
2. Repeatedly press and release the F1 key when turning on the computer. When you hear multiple beeps or see a logo screen, release the F1 key. The Setup Utility program opens.

Note: If a password has been set, the Setup Utility program menu will not be displayed until you type the correct password. For more information, see “Using passwords.”

The Setup Utility program might start automatically when the POST detects that hardware has been removed or new hardware has been installed in your computer.

Viewing or changing settings

The Setup Utility program menu lists various items about the system configuration settings. To view or change the settings, start the Setup Utility program. See “Starting the Setup Utility program.” Then, follow the instructions on the screen.

When working with the Setup Utility program, you must use the keyboard. The keys used to perform various tasks are displayed at the bottom of each screen.

Using passwords

By using the Setup Utility program, you can set a password to prevent unauthorized access to your computer and data. The following options are available to help you set an administrator password or a user password:

- **Set Administrator Password**
- **Set User Password**

You do not have to set a password to use your computer. However, using a password improves computing security. If you decide to set a password, read the following sections.

Password considerations

A password can be any combination of up to 12 (1 to 12) alphabetic and numeric characters. For security reasons, it is recommended to use a strong password that cannot be easily compromised. To set a strong password, use the following guidelines:

Note: The Setup Utility program passwords are not case sensitive.

- Have at least eight characters in length
- Contain at least one alphabetic character and one numeric character
- Not be your name or your user name
- Not be a common word or a common name
- Be significantly different from your previous passwords

Administrator password

The **Set Administrator Password** option enables you to set an administrator password, which deters unauthorized users from changing configuration settings. If you are responsible for maintaining the settings of several computers, you might want to set an administrator password. For more information on how to set a password, see “Setting, changing, or deleting a password.”

After you have set an administrator password, a password prompt is displayed each time you try to access the Setup Utility program. You cannot access the Setup Utility program until a valid password is typed in.

If you have set both a user password and an administrator password, you can type either password to use your computer. However, to change any configuration settings, you must use your administrator password.

User Password

After you have set a user password using the **Set User Password** option, the computer cannot be used until a valid password is typed in.

Setting, changing, or deleting a password

This section provides instructions on how to set, change, or delete a password.

To set, change, or delete a password, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 53.
2. From the Setup Utility program main menu, select **Security → Set Passwords**.
3. Depending on the password type, select **Set Administrator Password** or **Set User Password**.
4. Follow the instructions on the screen to set, change, or delete a password.

Note: A password can be any combination of up to 12 (1 to 12) alphabetic and numeric characters. For more information, see “Password considerations.”

Enabling or disabling a device

This section provides instructions on how to enable or disable user access to a device.

USB Support	Use this option to enable or disable USB connectors.
ICH SATA	When this feature is set to Disabled , any optical drives or eSATA devices are disabled and will not be displayed in the system configuration.
Marvell SATA/SAS controller	When this feature is set to Disabled , all internal hard disk drives are disabled and will not be displayed in the system configuration. When disabling this feature, make sure your system has an alternate boot method, such as LAN PXE boot, or a bootable memory key or disc.

To enable or disable a device, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 53.
2. Depending on the device you want to enable or disable, do one of the following:
 - From the Setup Utility program main menu, select **Devices → USB Setup**. Follow the instructions on the screen to enable or disable the USB connectors.
 - From the Setup Utility program main menu, select **Devices → SAS/SATA Drive Setup**. Select **ICH SATA** or **Marvell SATA/SAS controller**. Then, select the desired settings and press Enter.
3. Press Esc to return to the Setup Utility program main menu. You might have to press Esc several times.
4. Press F10 to save the new settings and exit the Setup Utility program.

Notes:

- a. If you do not want to save the new settings, select **Exit → Exit the Setup Utility without saving**.
- b. If you want to return to the default settings, press F9 or select **Exit → Load Default Settings**.

Selecting a startup device

If your computer does not start up from a device (such as a hard disk drive or the disc in an optical drive) as expected, do one of the following to select the desired startup device.

Selecting a temporary startup device

This section provides instructions on how to select a temporary startup device. You can use the instructions in this section to start up from any startup device.

Note: Not all discs and hard disk drives are bootable.

To select a temporary startup device, do the following:

1. Turn off your computer.

2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
3. Select the desired startup device on the **Startup Device Menu** and press Enter to begin.

Note: Selecting a startup device on the **Startup Device Menu** does not permanently change the startup device sequence.

Viewing or changing the startup device sequence

This section provides instructions on how to view or permanently change the configured startup device sequence.

To view or permanently change the configured startup device sequence, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 53.
2. Select **Startup → Startup Sequence**. Read the information displayed on the right side of the screen.
3. Select the startup devices for the Primary Startup Sequence, the Automatic Startup Sequence, and the Error Startup Sequence.
4. Press Esc to return to the Setup Utility program main menu. You might have to press Esc several times.
5. Press F10 to save the new settings and exit the Setup Utility program.

Notes:

- a. If you do not want to save the new settings, select **Exit → Exit the Setup Utility without saving**.
- b. If you want to return to the default settings, press F9 or select **Exit → Load Default Settings**.

Advanced settings

On some computer models, the **Advanced** menu includes a setting to enable or disable HyperThreading. This feature works only with HyperThreading-aware operating systems, such as the Windows 7 operating system. The default setting for HyperThreading is enabled. However, if you are not using a HyperThreading-aware operating system and you select **Enabled** for HyperThreading, your computer performance might be degraded. Therefore, you should always set HyperThreading to **Disabled** unless you are sure your operating system supports HyperThreading.

Exiting the Setup Utility program

After you finish viewing or changing settings, press Esc to return to the Setup Utility program main menu. You might have to press Esc several times. Then, you can do one of the following:

- If you want to save the new settings and exit the Setup Utility program, press F10. Otherwise, your changes will not be saved.
- If you do not want to save the new settings, select **Exit → Exit the Setup Utility without saving**.
- If you want to return to the default settings, press F9 or select **Exit → Load Default Settings**.

Chapter 5. Configuring RAID

This chapter contains information about installing hard disk drives and configuring Redundant Array of Independent Disks (RAID) for your computer.

Notes:

1. The Marvell BIOS setup information in this chapter only applies to some computer models.
2. The information about configuring RAID in this chapter only applies for a Windows environment. For information about configuring RAID in a Linux environment, contact your Linux software provider.

Configuring RAID for machine types 4262, 4263, 4264, and 4265

This section contains information about the required number of SATA hard disk drives for the supported level of RAID and SATA RAID configuration for machine types 4262, 4263, 4264, and 4265.

Installing SATA hard disk drives

Your computer must have the minimum number of SATA hard disk drives installed for the supported level of RAID below:

- RAID Level 0 – Striped disk array
 - Two hard disk drives minimum
 - Better performance without fault tolerance
- RAID Level 1 – Mirrored disk array
 - Two hard disk drives minimum
 - Improved read performance and 100% redundancy
- RAID Level 5 – Block-level striped disk array with distributed parity
 - Three hard disk drives minimum
 - Data striped at the byte level
 - Stripe error correction information
 - Better performance and fault tolerance

To install a new SATA hard disk drive, see “Installing a new hard disk drive” on page 24.

Configuring the system BIOS to enable SATA RAID functionality

This section describes how to configure the system BIOS to enable SATA RAID functionality.

Note: Use the arrow keys on the keyboard to make selections.

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 53.
2. From the Setup Utility program main menu, select **Devices** → **IDE Drives Setup** and press Enter.
3. Select **SATA RAID Enable** and press Enter.
4. Select **Enabled** and press Enter.

5. Press F10 to save the new settings and exit the Setup Utility program.

Creating RAID volumes

This section describes how to use the Intel Matrix Storage Manager option ROM configuration utility to create RAID volumes.

1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility.
2. Use the up and down arrow keys to select **Create RAID Volume** and press Enter.
3. Type a proper RAID Volume name in the **Name** field and press Tab.
4. Use the arrow keys to select a RAID level in the **RAID Level** field and press Tab.
5. If appropriate, use the arrow keys to select a Stripe Size in the **Stripe Size** field and press Tab.
6. Type a volume size in the **Capacity** field and press Tab.
7. Press Enter to initiate volume creation.
8. When prompted, press Y to accept the warning message and create the volume.
9. Return to step 2 to create additional RAID volumes, or select **Exit** and press Enter.
10. Press Y when prompted to confirm the exit.

Deleting RAID volumes

This section describes how to use the Intel Matrix Storage Manager option ROM configuration utility to delete RAID volumes.

1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility.
2. Use the up and down arrow keys to select **Delete RAID Volume** and press Enter.
3. Use the arrow keys to select the RAID volume to be deleted and press Delete.
4. When prompted, press Y to confirm the deletion of the selected RAID volume. Deleting a RAID volume will reset the hard disk drives to non-RAID.
5. After deleting a RAID volume, you can:
 - Return to step 2 to delete additional RAID volumes.
 - See “Creating RAID volumes” for RAID volume creation.
 - Use the up and down arrow keys to select **Exit** and press Enter.
 - Use the up and down arrow keys to select **Reset Disks to Non-RAID** and press Enter.
 - a. Use the arrow keys and the space key to mark individual physical hard disk drives to be reset, and then press Enter to complete the selection.
 - b. When prompted, press Y to confirm the reset action.
 - c. After completing the Reset Disks to Non-RAID function, you can:
 - Return to step 2 to delete additional RAID volumes.
 - See “Creating RAID volumes” for RAID volume creation.
 - Use the up and down arrow keys to select **Exit** and press Enter.

Configuring RAID for machine types 4266, 4269, 4271, and 4272

This section contains information about the required number of SATA or SAS hard disk drives for the supported level of RAID and SATA or SAS RAID configuration for machine types 4266, 4269, 4271, and 4272.

Note: Your computer must have either all SATA hard disk drives or all SAS hard disk drives installed. However, be sure that you do not install both the SATA and SAS hard disk drives into the same computer.

Installing SATA or SAS hard disk drives

Your computer must have the minimum number of SATA or SAS hard disk drives installed for the supported level of RAID below:

- RAID Level 0 – Striped disk array
 - Two hard disk drives minimum
 - Better performance without fault tolerance
- RAID Level 1 – Mirrored disk array
 - Two hard disk drives minimum
 - Improved read performance and 100% redundancy
- RAID Level 5 – Block-level striped disk array with distributed parity
 - Three hard disk drives minimum
 - Data striped at the byte level
 - Stripe error correction information
 - Better performance and fault tolerance

To install a new SATA or SAS hard disk drive, see “Installing a new hard disk drive” on page 24.

Entering the Marvell BIOS Setup to configure SATA or SAS RAID

This section describes how to enter the Marvell BIOS Setup to configure a SATA or SAS RAID.

1. Turn on the computer after you have installed the required number of SATA or SAS hard disk drives.
2. Press Ctrl+M when prompted to enter the Marvell BIOS Setup to configure SATA/SAS RAID.

Configuring the Marvell BIOS Setup to enable SATA/SAS RAID 0, 1, or 5 functionality

This section provides instructions on how to enable SATA/SAS RAID functionality.

To enable SATA/SAS RAID functionality, use the Marvell BIOS Setup configuration utility as the SATA/SAS configuration utility. This utility assumes that the system has the required number of hard disk drives installed.

1. Turn on your computer and press Ctrl+M when prompted to enter the Marvell BIOS Setup.
2. On the Marvell BIOS Setup screen, use the arrow keys to select **RAID** and press Enter. The **RAID Config** menu opens.
3. From the **RAID Config** menu, select **Create array**.

4. Use the arrow keys and the Enter key to select each free hard disk drive that you want to include in the array.
5. Select **Next** and press Enter.
6. From the **Create array** menu, select **RAID level** and press Enter.

Note: Only the valid RAID levels will be active.

7. Select your desired RAID level (**RAID 0**, **RAID 1**, or **RAID 5**) and press Enter.
8. From the **Stripe Size** menu, you can change the stripe size or keep it as default.
9. Type a proper array name in the **Array Name** field.
10. Select **Next** and press Enter.
11. When prompted, press Y to complete the array creation and RAID configuration.

Configuring the Marvell BIOS Setup to set an optional hot spare hard disk drive

To configure the Marvell BIOS Setup to set an optional hot spare hard disk drive, do the following:

1. Turn on your computer and press Ctrl+M when prompted to enter the Marvell BIOS Setup.
2. On the Marvell BIOS Setup screen, use the arrow keys to select **RAID** and press Enter. The **RAID Config** menu opens.
3. From the **RAID Config** menu, select **Spare Management**.
4. Use the arrow keys to select the hard disk drive you want to set as an optional hot spare hard disk drive.
5. Use the arrow keys to select **Next** and press Enter.
6. Press Y when prompted to set the optional hot spare hard disk drive.

Configuring the Marvell BIOS Setup to delete an optional hot spare hard disk drive

To configure the Marvell BIOS Setup to delete an optional hot spare hard disk drive, do the following:

1. Turn on your computer and press Ctrl+M when prompted to enter the Marvell BIOS Setup.
2. On the Marvell BIOS Setup screen, use the arrow keys to select **RAID** and press Enter. The **RAID Config** menu opens.
3. From the **RAID Config** menu, select **Spare Management**.
4. Use the arrow keys to select the optional hot spare hard disk drive you want to delete.
5. Use the arrow keys to select **Next** and press Enter.
6. Press Y when prompted to delete the optional hot spare hard disk drive.

Configuring the Marvell BIOS Setup to delete an array

To configure the Marvell BIOS Setup to delete an array, do the following:

1. Turn on your computer and press Ctrl+M when prompted to enter the Marvell BIOS Setup.
2. On the Marvell BIOS Setup screen, use the arrow keys to select **RAID** and press Enter. The **RAID Config** menu opens.

3. From the **RAID Config** menu, select **Delete array**.
4. Use the arrow keys and the Enter key to select the array you want to delete from the list.
5. Use the arrow keys to select **Next** and press Enter.
6. Press Y when prompted to complete the deletion.

Chapter 6. Updating system programs

This chapter provides information about updating the POST and BIOS, and how to recover from a POST and BIOS update failure.

This chapter contains the following topics:

- “Using system programs”
- “Updating (flashing) the BIOS from a disc”
- “Updating (flashing) the BIOS from your operating system” on page 64

Using system programs

System programs are the basic layer of software built into your computer. System programs include the POST, the BIOS, and the Setup Utility program. The POST is a set of tests and procedures that are performed each time you turn on your computer. The BIOS is a layer of software that translates instructions from other layers of software into electrical signals that the computer hardware can execute. You can use the Setup Utility program to view or change the configuration and setup of your computer.

Your computer system board has a module called electrically erasable programmable read-only memory (EEPROM, also referred to as flash memory). You can easily update the POST, the BIOS, and the Setup Utility program by starting your computer with a system-program-update disc or running a special update program from your operating system.

Lenovo might make changes and enhancements to the POST and BIOS. When updates are released, they are available as downloadable files on the Lenovo Web site at <http://www.lenovo.com>. Instructions for using the POST and BIOS updates are available in a TXT file that is included with the update files. For most models, you can download either an update program to create a system-program-update disc or an update program that can be run from the operating system.

Updating (flashing) the BIOS from a disc

This section provides instructions on how to update (flash) the BIOS from a disc.

Note: You can download a self-starting bootable disc image (known as an ISO image) with the system program updates to create a system-program-update disc. Go to:
<http://www.lenovo.com/support>

To update (flash) the BIOS from a disc, do the following:

1. Turn off your computer.
2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
3. On the **Startup Device Menu**, select the desired optical drive as the first boot device. Then, insert the disc into the optical drive and press Enter. The update begins.

4. When prompted to change the serial number, it is suggested that you press N. However, if you do want to change the serial number, press Y, then type in the serial number and press Enter.
5. When prompted to change the machine type and model, it is suggested that you press N. However, if you do want to change the machine type and model, press Y, then type in the machine type and model and press Enter.
6. Follow the instructions on the screen to complete the update. After the update is completed, remove the disc from the optical drive.

Updating (flashing) the BIOS from your operating system

Note: Because Lenovo makes constant improvements to its Web sites, the Web page contents are subject to change without notice, including the contents referenced in the following procedure.

To update (flash) the BIOS from your operating system, do the following:

1. Go to <http://www.lenovo.com/support>.
2. Do the following to locate the downloadable files for your machine type:
 - a. In the **Enter a product number** field, type your machine type and click **Go**.
 - b. Click **Downloads and drivers**.
 - c. Select **BIOS** from the **Refine results** drop-down list box to easily locate all the BIOS related links.
 - d. Click the BIOS update link.
3. Click the TXT file that contains the instructions for updating (flashing) the BIOS from your operating system.
4. Print these instructions. This is very important because these instructions will not be displayed on the screen after the download begins.
5. Follow the printed instructions to download, extract, and install the update.

Recovering from a POST/BIOS update failure

If power to your computer is interrupted while the POST/BIOS is being updated (flash update), your computer might not restart correctly. If this happens, perform the following procedure commonly called Boot-block Recovery.

1. Turn off the computer and any attached devices, such as printers, monitors, and external drives.
2. Unplug all power cords from electrical outlets, and remove the computer cover. See "Removing the computer cover" on page 13.
3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 15.
4. Remove the PCI card holder. See "Removing and reinstalling the PCI card holder" on page 16.
5. Locate the Clear CMOS /Recovery jumper on the system board. See "Locating parts and connectors on the system board" on page 11.
6. Remove any cables that impede access to the Clear CMOS /Recovery jumper.
7. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
8. Reinstall any parts and reconnect any cables that have been removed or disconnected.

9. Reinstall the computer cover and reconnect the power cords for the computer and monitor to electrical outlets. Refer to "Completing the parts replacement" on page 40.
10. Turn on the computer and the monitor. Insert the POST/BIOS update (flash) disc into the optical drive. The recovery session begins. The recovery session will take two to three minutes. During this time, you will hear a series of beeps.
11. After the recovery session is completed, the series of beeps will end, and the system will automatically turn off.
12. Repeat step 2 through step 6.
13. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
14. Reinstall any parts and reconnect any cables that have been removed or disconnected.
15. Reinstall the computer cover and reconnect any cables that were disconnected.
16. Turn on the computer and remove the disc from the optical drive.

Chapter 7. Troubleshooting and diagnostic programs

This chapter provides information about some basic troubleshooting and diagnostic programs. If your computer problem is not described in this chapter, see Chapter 8, “Getting information, help, and service,” on page 71 for additional troubleshooting resources.

This chapter contains the following topics:

- “Basic troubleshooting”
- “Diagnostic programs” on page 68
- “Cleaning an optical mouse” on page 69

Basic troubleshooting

The following table provides some basic information to help you troubleshoot your computer problems.

Note: If you cannot solve the problem after doing the basic troubleshooting, have the computer serviced. Refer to the *ThinkStation Safety and Warranty Guide* that came with your computer for the safety and warranty information and the list of Lenovo Support telephone numbers.

Symptom	Action
The computer does not start when you press the power switch.	Verify that: <ul style="list-style-type: none">• The power cord is correctly connected to the rear of the computer and to a working electrical outlet.• The power indicator on the front of the computer is on.• The computer voltage matches the voltage available at the electrical outlet for your country or region.
The monitor screen is blank.	Verify that: <ul style="list-style-type: none">• The power cord is correctly connected to the rear of the computer and to a working electrical outlet.• The computer voltage matches the voltage available at the electrical outlet for your country or region.• The brightness and contrast controls are set correctly.
The USB keyboard or mouse does not work.	Verify that: <ul style="list-style-type: none">• The computer is turned on.• The keyboard or mouse is correctly connected to one of the USB connectors on the computer.• For the keyboard, no keys are stuck.• The mouse is clean. Refer to “Cleaning an optical mouse” on page 69.
The operating system does not start.	Verify that you list the device where the operating system resides in the startup device sequence. Usually, the operating system is on the hard disk drive. For more information, see “Selecting a startup device” on page 55.
The computer beeps multiple times before the operating system starts.	Verify that no keys are stuck.

Diagnostic programs

Diagnostic programs are used to test hardware components of your computer. Diagnostic programs can also report operating-system-controlled settings that interfere with the correct operation of your system. The following programs are preinstalled on your computer to help you diagnose computer problems:

- Lenovo ThinkVantage Toolbox (used when you are running the Windows operating system)
- PC-Doctor for Rescue and Recovery (used when you cannot start the Windows operating system)

Notes:

1. You can also download the PC-Doctor for DOS diagnostic program from <http://www.lenovo.com/support>. See “PC-Doctor for DOS” on page 69 for detailed information.
2. If you are unable to isolate and repair the problem yourself after running the programs, save and print the log files created by the programs. You will need the log files when you speak to a Lenovo technical support representative.

Lenovo ThinkVantage Toolbox

The Lenovo ThinkVantage Toolbox program helps you maintain your computer, improve computing security, diagnose computer problems, get familiar with the innovative technologies provided by Lenovo, and get more information about your computer. You can use the diagnostics feature of the Lenovo ThinkVantage Toolbox program to test devices, diagnose computer problems, create bootable diagnostic media, update system drivers, and view system information.

- To run the Lenovo ThinkVantage Toolbox program on the Windows 7 operating system, click **Start → All Programs → Lenovo ThinkVantage Tools → System Health and Diagnostics**. Follow the instructions on the screen.
- To run the Lenovo ThinkVantage Toolbox program on the Windows XP operating system, click **Start → All Programs → ThinkVantage → Lenovo ThinkVantage Toolbox**. Follow the instructions on the screen.

For additional information about running the Lenovo ThinkVantage Toolbox program, refer to the Lenovo ThinkVantage Toolbox help system.

PC-Doctor for Rescue and Recovery

The PC-Doctor for Rescue and Recovery diagnostic program is part of the Rescue and Recovery workspace on your Lenovo computer. Use the PC-Doctor for Rescue and Recovery program if you are unable to start the Windows operating system.

To run the PC-Doctor for Rescue and Recovery program from the Rescue and Recovery workspace, do the following:

1. Turn off the computer.
2. Repeatedly press and release the F11 key when turning on the computer. When you hear beeps or see a logo screen, release the F11 key. The Rescue and Recovery workspace opens after a short delay.
3. From the Rescue and Recovery workspace, select **Launch advanced Rescue and Recovery → Diagnose hardware**. The PC-Doctor for Rescue and Recovery program opens.
4. Select the desired diagnostic test. Then, follow the instructions on the screen.

For additional information about running the PC-Doctor for Rescue and Recovery program, refer to the PC-Doctor for Rescue and Recovery help system.

Note: If you encounter failures that prevent you from gaining access to the Rescue and Recovery workspace, you can run the PC-Doctor for Rescue and Recovery program after using a rescue medium to recover the computer from failures and gaining access to the Rescue and Recovery workspace. See “Creating and using a rescue medium” on page 49.

PC-Doctor for DOS

You can also download the latest version of the PC-Doctor for DOS diagnostic program from <http://www.lenovo.com/support>. The PC-Doctor for DOS diagnostic program runs independently of the Windows operating system. Use the PC-Doctor for DOS diagnostic program if you are unable to start the Windows operating system. You can run the PC-Doctor for DOS diagnostic program from a diagnostic disc that you created.

Creating a diagnostic disc

This section provides instructions on how to create a diagnostic disc.

To create a diagnostic disc, do the following:

1. Download a self-starting bootable disc image (known as an ISO image) of the diagnostic program from:
<http://www.lenovo.com/support>
2. Use any CD/DVD burning software to create a diagnostic disc with the ISO image.

Running the diagnostic program from the diagnostic disc

This section provides instructions on how to run the diagnostic program from the diagnostic disc that you created.

To run the diagnostic program from the diagnostic disc that you created, do the following:

1. Make sure that your computer is turned off.
2. Repeatedly press and release the F12 key when turning on the computer. When the **Startup Device Menu** opens, release the F12 key.
3. Insert the diagnostic disc into the optical drive.
4. Select the optical drive with the diagnostic disc as the startup device and press Enter. The diagnostic program opens.
5. Follow the instructions on the screen to run the desired diagnostic test. For additional help, press the F1 key.
6. Remove the diagnostic disc from the optical drive after completing the diagnostic test.

Cleaning an optical mouse

This section provides instructions on how to clean an optical mouse.

An optical mouse uses a LED and an optical sensor to navigate the pointer. If the pointer on the screen does not move smoothly with the optical mouse, you might need to clean the mouse.

To clean an optical mouse, do the following:

1. Turn off your computer.
2. Disconnect the mouse cable from the computer.
3. Turn the mouse upside down to view the lens.
 - a. If there is a smudge on the lens, gently clean the area with a plain cotton-tipped swab.
 - b. If there is debris in the lens, gently blow the debris away from the area.
4. Check the surface on which you are using the mouse. If you have a very intricate picture or pattern beneath the mouse, it may be difficult for the digital signal processor (DSP) to determine changes in the mouse position.
5. Reconnect the mouse cable to the computer.
6. Turn your computer back on.

Chapter 8. Getting information, help, and service

This chapter provides information about help, service, and technical assistance for Lenovo products.

This chapter contains the following topics:

- “Information resources”
- “Help and service” on page 72

Information resources

You can use the information in this section to access useful resources relating to your computing needs.

Online Books folder

The Online Books folder preinstalled on your computer contains the *ThinkStation User Guide*, which provides information about your computer to help you set up, use, and maintain your computer. It requires no Internet access to view the publication.

To view the publication, click **Start → All Programs → Online Books → Online Books**, then double-click the publication for your computer. The publication is also available on the Lenovo Support Web site at:
<http://www.lenovo.com/support>

Notes:

1. The publication is in PDF version. To view the publication, you need to have the Adobe Reader program preinstalled on your computer. If the Adobe Reader program has not been installed on your computer, a message will be displayed when you attempt to view the PDF file and you will be guided through the Adobe Reader installation.
2. The publication is available in other languages on the Lenovo Support Web site at:
<http://www.lenovo.com/support>
3. If you want to install a different language version of the Adobe Reader program rather than the version preinstalled on your computer, download the desired language version from the Adobe Web site at:
<http://www.adobe.com>

Lenovo ThinkVantage Tools

Note: The Lenovo ThinkVantage Tools program is only available on computers with the Windows 7 operating system from Lenovo.

The Lenovo ThinkVantage Tools program helps you work more easily and securely by providing easy access to various tools, such as:

- Lenovo ThinkVantage Toolbox
- Product Recovery
- Rescue and Recovery

To access the Lenovo ThinkVantage Tools program, click **Start → All Programs → Lenovo ThinkVantage Tools**.

Lenovo Welcome

Note: The Lenovo Welcome program is only available on computers preinstalled with the Windows 7 operating system from Lenovo.

The Lenovo Welcome program introduces some innovative built-in features of Lenovo to you and guides you through some important setup tasks to help you make the most of your computer.

Safety and warranty

The *ThinkStation Safety and Warranty Guide* that came with your computer contains information about safety, warranty, service and support phone numbers, CRUs, and other notices and information resources.

Before using the information in this manual and the product it supports, be sure to read and understand the *ThinkStation Safety and Warranty Guide* and Appendix B, “Notices,” on page 77.

Lenovo Web site (<http://www.lenovo.com>)

The Lenovo Web site provides up-to-date information and services to help you buy, upgrade, and maintain your computer. You can also do the following:

- Shop for desktop, workstation, and notebook computers, monitors, projectors, upgrades and accessories for your computer, and special offers.
- Purchase additional services, such as support for hardware, operating systems, software programs, network setup and configuration, and custom installations.
- Purchase upgrades and extended hardware repair services.
- Download the latest device drivers and software updates for your computer model.
- Access the online manuals for your products.
- Access the Lenovo Limited Warranty.
- Access troubleshooting and support information for your computer model and other supported products.
- Find the service and support phone numbers for your country or region.
- Find a Service Provider located near you.

Help and service

This section contains information about obtaining help and service.

Using the documentation and diagnostic programs

If you experience a problem with your computer, see Chapter 7, “Troubleshooting and diagnostic programs,” on page 67. For information on additional resources to help you troubleshoot your computer problem, see “Information resources” on page 71.

If you suspect a software problem, see the documentation that comes with the operating system or software program, including readme files and online help.

Most computers come with a set of diagnostic programs that you can use to help you identify hardware problems. For instructions on using the diagnostic programs, see "Diagnostic programs" on page 68.

You can get the latest technical information and download device drivers and updates from the Lenovo Support Web site at:
<http://www.lenovo.com/support>

Calling for service

During the warranty period, you can get help and information by telephone through the Customer Support Center.

The following services are available during the warranty period:

- **Problem determination** - Trained service personnel are available to assist you with determining a hardware problem and deciding what action is necessary to fix the problem.
- **Hardware repair** - If the problem is caused by hardware under warranty, trained service personnel are available to provide the applicable level of service.
- **Engineering Change management** - There might be changes that are required after a product has been sold. Lenovo or your reseller will make selected Engineering Changes (ECs) that apply to your hardware available.

The following items are not covered by the warranty:

- Replacement or use of parts not manufactured for or by Lenovo or non-warranted Lenovo parts
- Identification of software problem sources
- Configuration of BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of application programs

Refer to the safety and warranty information that is provided with your computer for a complete explanation of warranty terms. You must retain your proof of purchase to obtain warranty service.

For a list of the Lenovo Support phone numbers for your country or region, go to <http://www.lenovo.com/support> and click **Support phone list** or refer to the *ThinkStation Safety and Warranty Guide* that is provided with your computer.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

If possible, be at your computer when you call. Have the following information available:

- Machine type and model
- Serial numbers of your hardware products
- Description of the problem
- Exact wording of any error messages
- Hardware and software configuration information

Using other services

If you travel with your computer or relocate it to a country where your desktop or notebook computer machine type is sold, your computer might be eligible for

International Warranty Service, which automatically entitles you to obtain warranty service throughout the warranty period. Service will be performed by service providers authorized to perform warranty service.

Service methods and procedures vary by country, and some services might not be available in all countries. International Warranty Service is delivered through the method of service (such as depot, carry-in, or on-site service) that is provided in the servicing country. Service centers in certain countries might not be able to service all models of a particular machine type. In some countries, fees and restrictions might apply at the time of service.

To determine whether your computer is eligible for International Warranty Service and to view a list of the countries where service is available, go to <http://www.lenovo.com/support>, click **Warranty**, and follow the instructions on the screen.

For technical assistance with the installation of or questions related to Service Packs for your preinstalled Microsoft Windows product, refer to the Microsoft Product Support Services Web site at <http://support.microsoft.com/directory> or you can contact the Customer Support Center. Some fees might apply.

Purchasing additional services

During and after the warranty period, you can purchase additional services, such as support for hardware, operating systems, and application programs; network setup and configuration; upgraded or extended hardware repair services; and custom installations. Service availability and service name might vary by country or region. For more information about these services, go to the Lenovo Web site at: <http://www.lenovo.com>

Appendix A. System memory speed

The Intel Xeon microprocessor families compatible with this ThinkStation computer feature an integrated memory controller, which provides the microprocessor with direct access to the system memory. Because of this design, the system memory speed will be determined by a number of factors, including the microprocessor model and the type, speed, size (capacity), and number of DIMMs installed. Refer to the following table for the information on the supported system memory speed for your computer model.

Table 1. System memory speed

DIMM type and speed		PC3-10600U		PC3-8500U	PC3-10600R		PC3-8500R		
DIMM size (capacity)		1 GB, 2 GB, 4 GB		1 GB, 2 GB, 4 GB	1 GB, 2 GB, 4 GB, 8 GB		1 GB, 2 GB, 4 GB	8 GB, 16 GB	
Number of DIMMs installed per microprocessor bank		1 to 3	4 to 6	1 to 6	1 to 3	4 to 6	1 to 6	1 to 3	4 to 6
Microprocessor model	Intel Xeon E5502	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz
	Intel Xeon E5503	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz
	Intel Xeon E5504	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz
	Intel Xeon E5506	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz
	Intel Xeon E5507	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz	800 MHz
	Intel Xeon E5520	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon E5530	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon E5540	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon E5620	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon E5630	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz

Table 1. System memory speed (continued)

	Intel Xeon E5640	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5550	1333 MHz	1066 MHz	1066 MHz	1333 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5560	1333 MHz	1066 MHz	1066 MHz	1333 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5570	1333 MHz	1066 MHz	1066 MHz	1333 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5650	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5660	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5667	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5670	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5677	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon X5680	1333 MHz	1333 MHz	1066 MHz	1333 MHz	1333 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon W5580	1333 MHz	1066 MHz	1066 MHz	1333 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz
	Intel Xeon W5590	1333 MHz	1066 MHz	1066 MHz	1333 MHz	1066 MHz	1066 MHz	1066 MHz	800 MHz

Appendix B. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area. Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

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Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may

vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

Television output notice

The following notice applies to models that have the factory-installed television-output feature.

This product incorporates copyright protection technology that is protected by method claims of certain U.S. patents and other intellectual property rights owned by Macrovision Corporation and other rights owners. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision Corporation. Reverse engineering or disassembly is prohibited.

European conformance CE mark

The emission notices information is available in the *ThinkStation Safety and Warranty Guide* that came with your computer.



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- ThinkStation
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